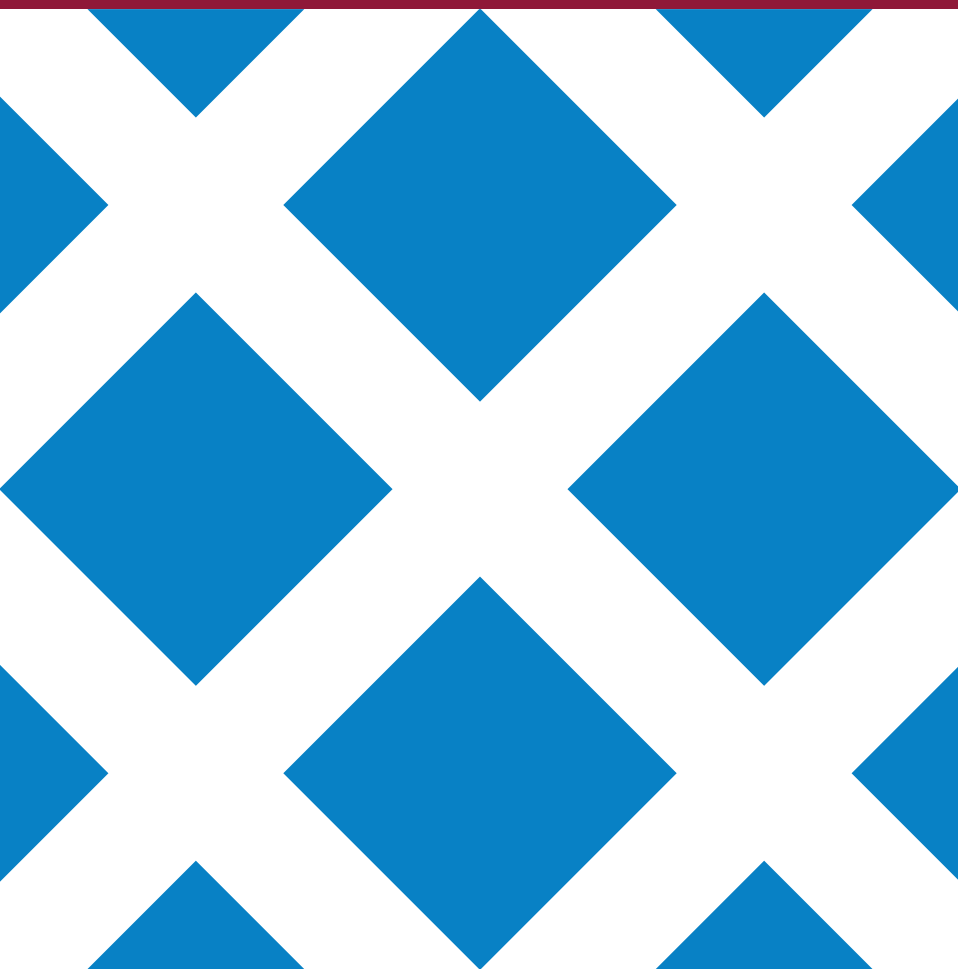




**FIFA ARAB CUP  
QATAR 2025**



# **Spectator Guide**



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# Chapter 1: Your FIFA Arab Cup Qatar 2025™



# Your tournament experience

From 1 to 18 December, everyone is invited to Qatar for the FIFA Arab Cup 2025™. A time to reconnect, feel the thrill once again, and make new memories together.

We've missed the energy, the cheers, and the spirit that only football fans and teams can bring.

Once again, Qatar will be at the heart of it all. Full of excitement – and unforgettable experiences.

It's not the kind of tournament you can miss.

**Welcome to Qatar!**



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# Match schedule

The FIFA Arab Cup Qatar 2025™ is coming up, and we want you to be prepared. Check out the match schedule to find out when and where your favourite team's playing so you can come and cheer them on at the stadium!

**Download Here**





## MATCH SCHEDULE

FIFA ARAB CUP QATAR 2025™

	Group Stage									Quarter-Finals			Semi-Finals		3 <sup>rd</sup> Place & Final			
	MONDAY 1 December	TUESDAY 2 December	WEDNESDAY 3 December	THURSDAY 4 December	FRIDAY 5 December	SATURDAY 6 December	SUNDAY 7 December	MONDAY 8 December	TUESDAY 9 December	WEDNESDAY 10 December	THURSDAY 11 December	FRIDAY 12 December	SATURDAY 13 December	SUNDAY 14 December	MONDAY 15 December	TUESDAY 16 December	WEDNESDAY 17 December	THURSDAY 18 December
Lusail Stadium		5 17:30 EGY v KUW		10 17:30 PLE v TUN		13 21:30 UAE v EGY		19 20:00 MAR v KSA			25 20:30 1A v 2B							32 19:00 FINAL
Ahmad bin Ali Stadium	2 16:00 TUN v SYR		7 15:00 ALG v SDN			14 14:00 KUW v JOR												
Al Bayt Stadium	OPENING 17:30 1 QAT v PLE		6 20:00 JOR v UAE		12 21:30 COM v KSA		17 20:00 QAT v TUN		21 17:30 EGY v JOR			28 20:30 1D v 2C			29 20:30 W25 v W27			
Stadium 974			8 17:30 IRQ v BHR			16 19:00 SDN v IRQ		20 20:00 OMA v COM		22 17:30 UAE v KUW								
Education City Stadium		4 20:00 KSA v OMA			11 17:30 OMA v MAR		18 20:00 SYR v PLE		24 20:00 BHR v SDN			27 17:30 1C v 2D						
Khalifa International Stadium		3 15:00 MAR v COM		9 20:00 SYR v QAT		15 16:30 BHR v ALG			23 20:00 ALG v IRQ		26 17:30 1B v 2A			30 17:30 W26 v W28				31 14:00 3 <sup>rd</sup> Place

**Group A**

Qatar (QAT)  
Tunisia (TUN)  
Syria (SYR)  
Palestine (PLE)

**Group B**


Morocco (MAR)  
Saudi Arabia (KSA)  
Oman (OMA)  
Comoros (COM)

**Group C**

Egypt (EGY)  
Jordan (JOR)  
United Arab Emirates (UAE)  
Kuwait (KUW)

**Group D**

Algeria (ALG)  
Iraq (IRQ)  
Bahrain (BHR)  
Sudan (SDN)



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# Participating teams

The stage is set for the FIFA Arab Cup Qatar 2025™. Explore the 16 teams that will be vying for the title, from reigning champions Algeria to the Host Country – Qatar.

<b>A</b> GROUP	 Qatar	 Tunisia
	 Syria	 Palestine
	 Morocco	 Saudi Arabia
	 Oman	 Comoros
<b>C</b> GROUP	 Egypt	 Jordan
	 United Arab Emirates	 Kuwait
	 Algeria	 Iraq
	 Bahrain	 Sudan

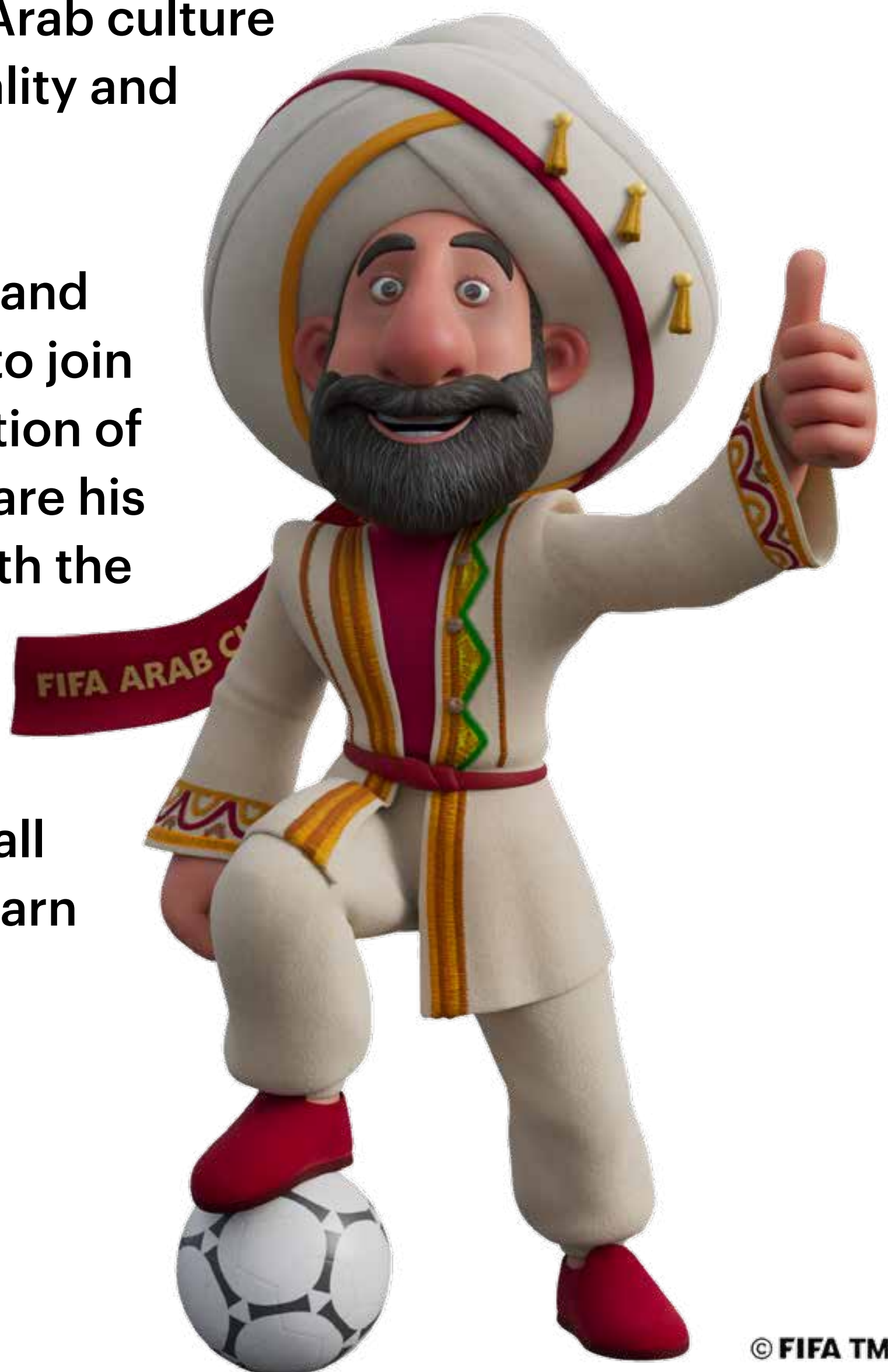
# FIFA Arab Cup Qatar 2025™ Official Mascot

A warm Arab welcome from Juha™ – the FIFA Arab Cup Qatar 2025™ Official Mascot. He is one of the most beloved characters in the history of Arab literature, and symbolises the Arab culture – generosity, hospitality and authenticity

Juha™ loves football and has landed in Qatar to join in the grand celebration of Arab football and share his enduring wisdom with the world.

Watch Juha™ – your favourite Arab football fan – in action and learn more about him.

**Watch here**



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# FIFA Arab Cup Qatar 2025™ Official Songs

The FIFA Arab Cup Qatar 2025™ is celebrating the tournament's spirit with two official songs that are all set to take over the airwaves:



Sung by Qatari singer  
**Hamad Khazina**

Written by  
**Mohammad Al Khajah**

While Zamani's festive spirit aligns with the joy of football, ambition, determination, and achievement, the song's true power lies in the empowering message that time belongs to us.

Listen here 

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Sung by Egyptian singer  
**Mohamed Mounir**

Written by  
**Mostafa Hadouta**

Makani celebrates the similarity of the Arab culture, their shared hopes and deep connections, reminding us that in the FIFA Arab Cup Qatar 2025™, we are all family and united by our love for football.

**Listen here**



**We can't wait for you to listen to these two powerful songs and put them on your playlist!**



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# FIFA Arab Cup Qatar 2025™ Stadium Fan Zones

The Fan Zones will be the beating heart of the FIFA Arab Cup Qatar 2025™, bringing fans together in a celebration of football, culture, and community.

Each stadium will come alive with energy, creativity, and unforgettable moments, transforming every match into a festival of passion, unity, and shared pride.



## What's on offer:

Experience the pulse of the Fan Zone, where football meets tradition, creativity, and celebration in a vibrant atmosphere.

Savour the diverse flavours of the Arab world alongside international favourites uniting fans through food and shared experiences. Be part of the action with live music and performances that capture the true tournament spirit.

## Dates and timings:

**Match Days:** 1 – 18 December

**Opening time:** when stadium gates open

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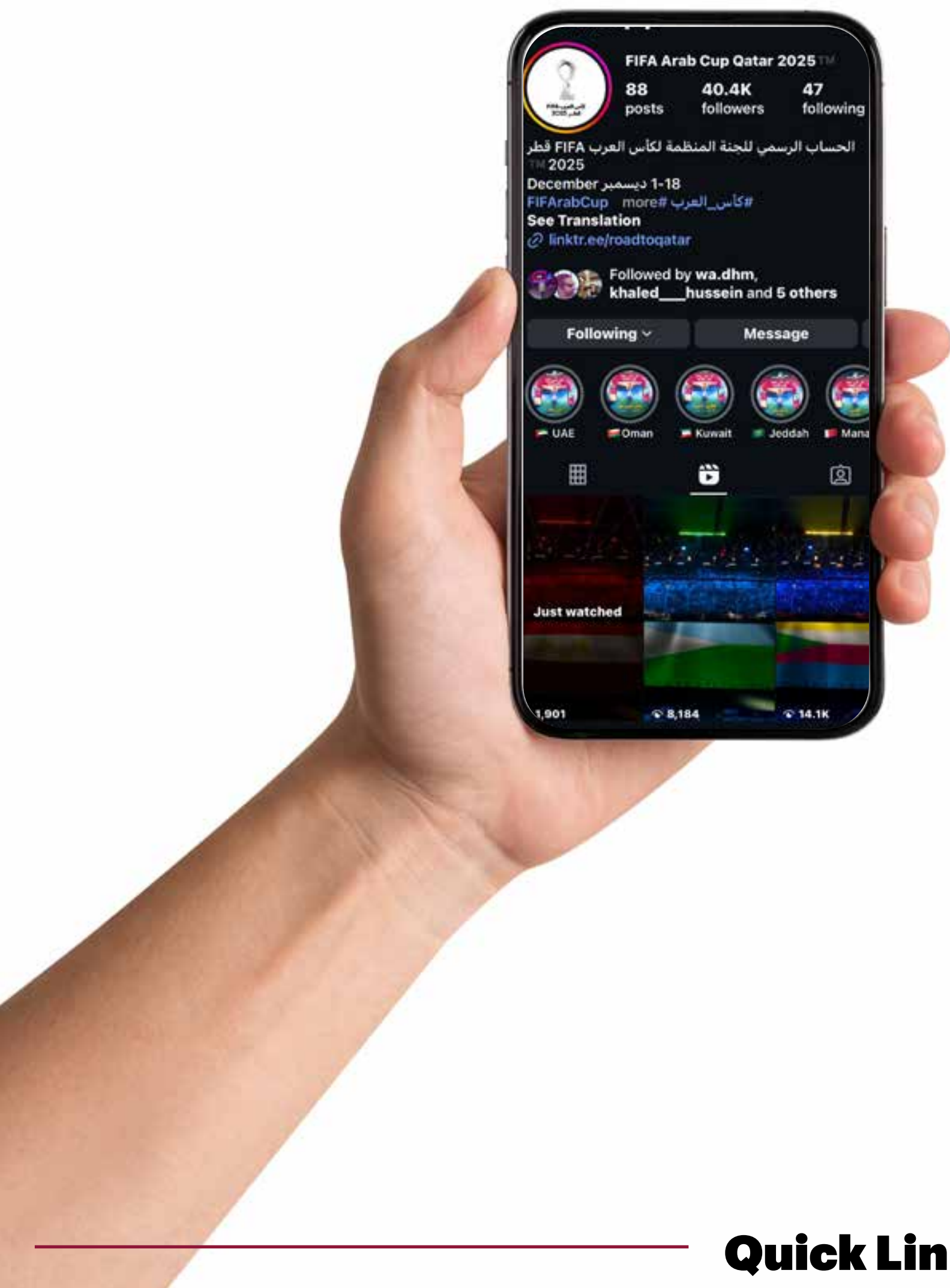
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### More information:

Follow [@arabcupqa](#) on Instagram for all the latest updates, essential information, opening times, and highlights from the exciting Stadium Fan Zones.



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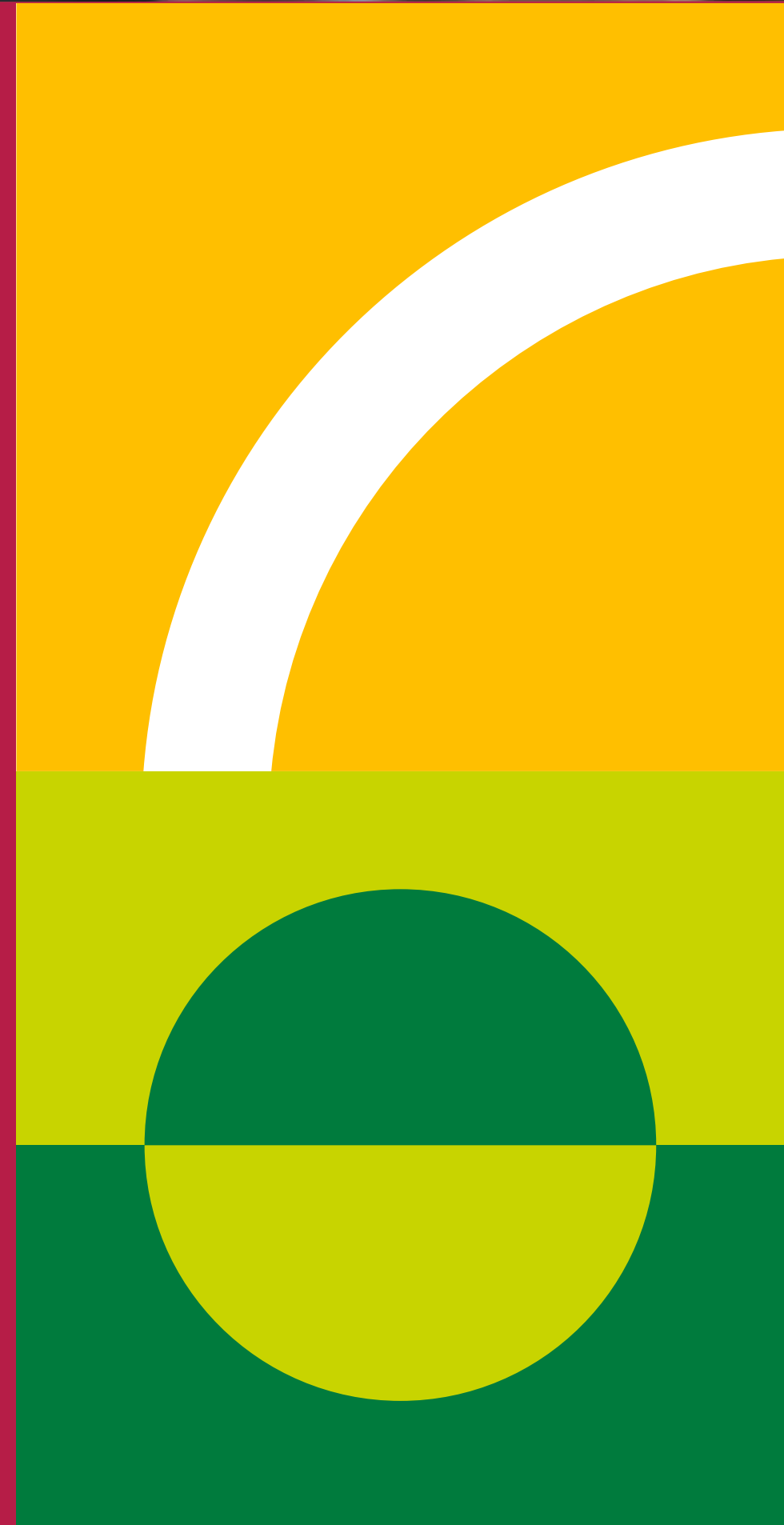
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## Chapter 2:

# Get ready for matchday!

الله يا عمري قطر



# Your match tickets

Match tickets are available online through the Road to Qatar website:



There is a wide range of ticketing options available, starting at just QAR 25, to ensure fans from all over the world can visit Qatar and enjoy the matches.

All tickets will be digital, and fans can present them through their mobile phones via the **Road to Qatar app** ([iOS](#)/[Android](#)) upon entry to the stadium.

We encourage everyone to buy tickets from official sources only [RoadtoQatar.qa/ FIFA Arab Cup™ tickets](#), and not from the aftermarket. For any questions or concerns, please email us at [support@tickets.roadtoqatar.qa](mailto:support@tickets.roadtoqatar.qa) and we'll be happy to assist you.

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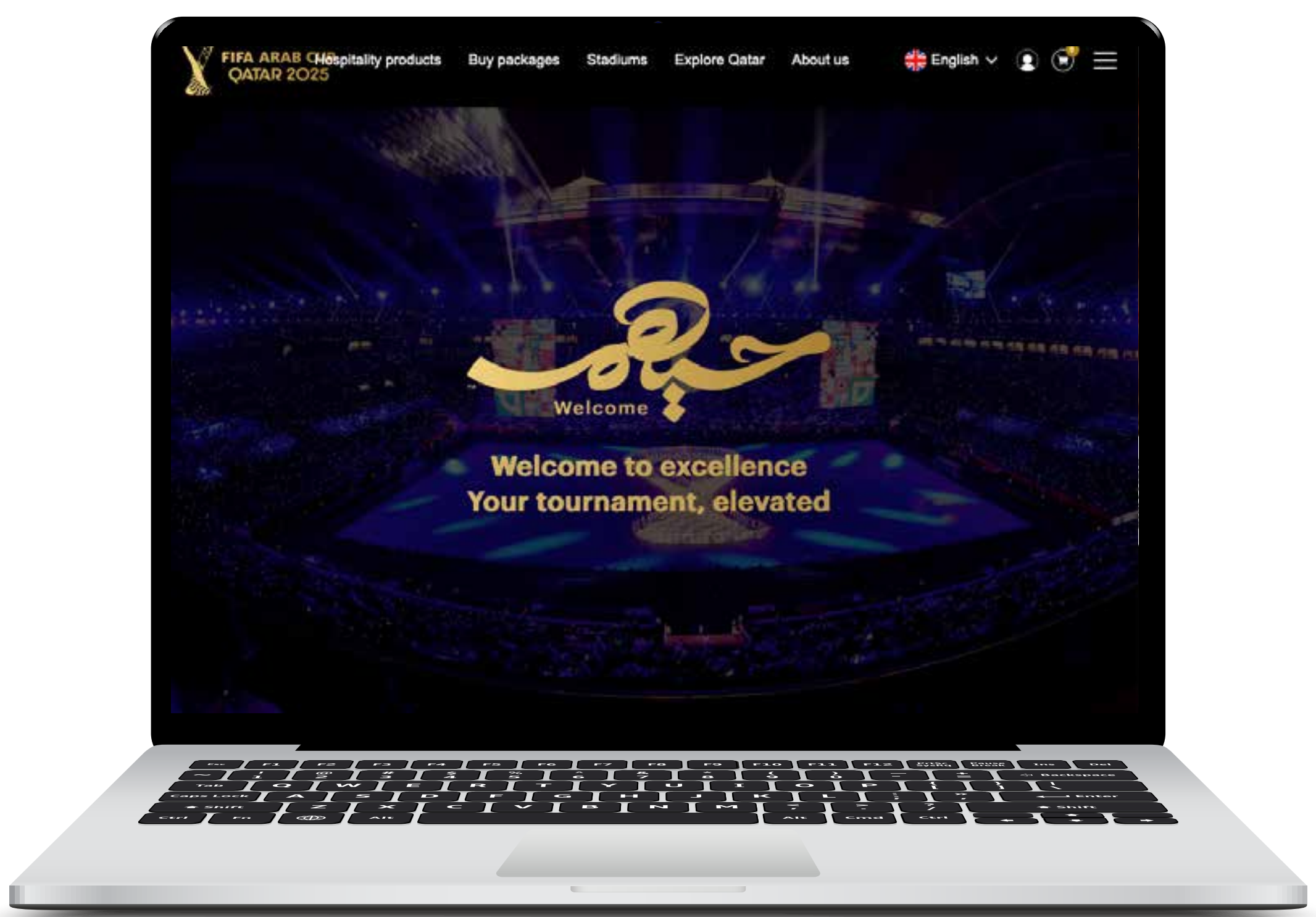
# Hospitality packages

## Official Hospitality packages

If you would like to elevate your FIFA Arab Cup Qatar 2025™ experience, explore the Official Hospitality packages – available now.

Official Hospitality places you at the heart of the FIFA Arab Cup Qatar 2025™ in comfort and style. From elegant lounges and gourmet dining to the electrifying atmosphere of the stadium – it's the perfect elevated tournament experience.

Visit <https://www.fifaarabcupofficialhospitality.com> to book your place.



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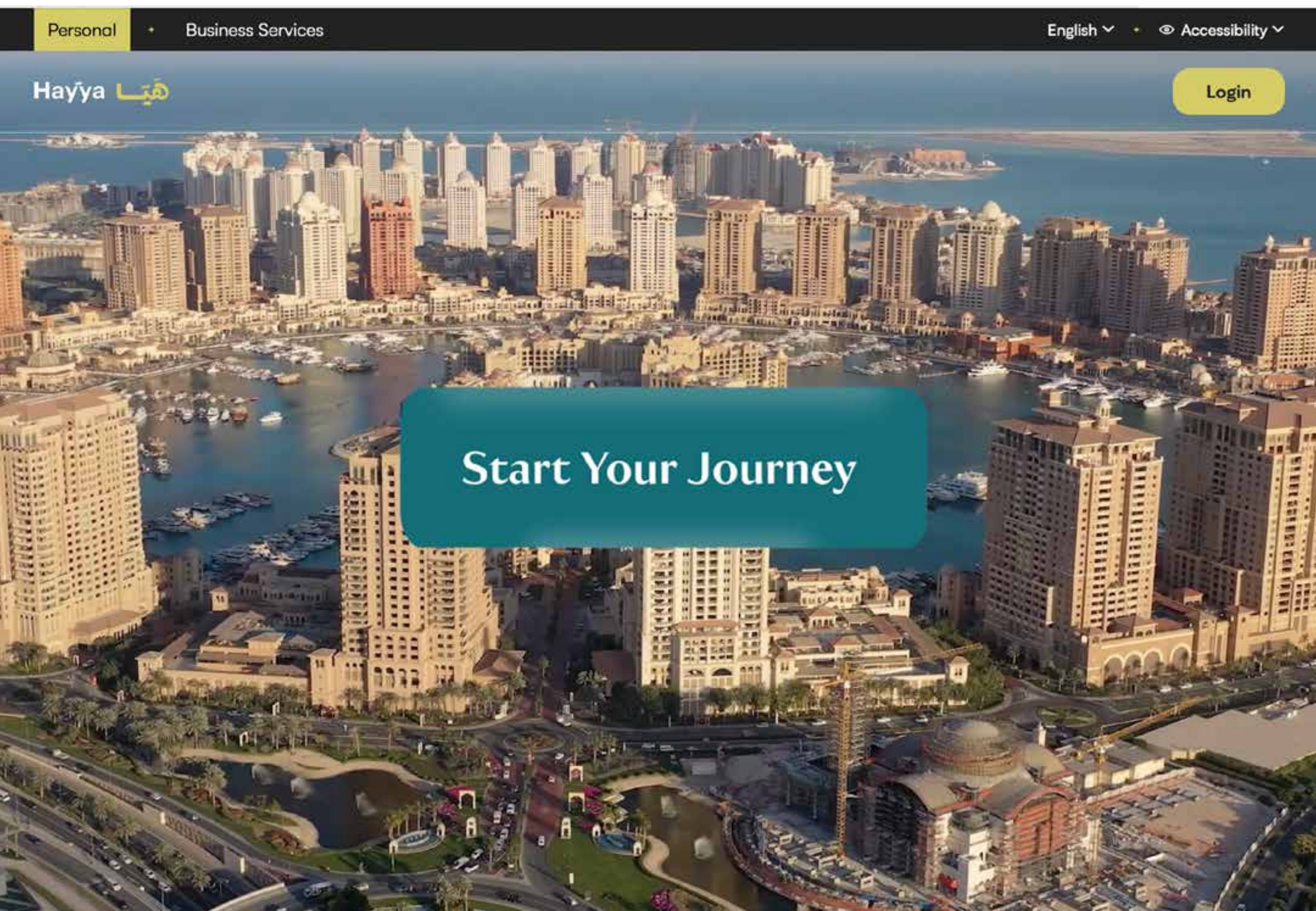
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# Entry to Qatar/ Hayya

If you're an international fan, you will need to check visa requirements on the **Hayya Portal**, and apply for your Entry eVisa to Qatar through the portal or download the **Hayya Mobile app**.

Hayya is your gateway to experience seamless solutions with your one-stop digital companion – your guide to events, recreation – and more.

- Website: **[Hayya.qa](https://hayya.qa)**
- Mobile app: **[iOS](#) / [Android](#) / [Huawei](#)**
- Email: **[info@hayya.qa](mailto:info@hayya.qa)**
- Timings: 24/ 7 (available in Arabic and English)
- Tel (local): **2022**
- Tel (international): **+974 4441 2022**



# Accommodation in Qatar during your stay

Qatar has become a premier destination for spectators attending world-class sporting events, offering a wide range of accommodation options to suit every preference – from comfortable 2-star hotels to luxurious 5-star resorts and serviced apartments.

Whether in vibrant city hotels near event venues or beautiful beachfront resorts with stunning views, visitors can enjoy both convenience and comfort. The accommodation arrangements for the spectators ensure a flawless and enjoyable stay while experiencing the excitement of Qatar's dynamic sports scene.

## Hotels in Qatar

Book any hotel of your choice and get a 5% discount by using the code **QRHHOTEL**.

[Browse hotels](#) 



# Security – conditions of entry

## Safety, security and prohibited items

Our number one priority is the safety and security of all FIFA Arab Cup Qatar 2025™ patrons. Our staff are fully trained in all safety and security procedures – but you should be aware of them, too!

In this section, you'll find what to expect when you arrive at the stadiums, and the items you are not allowed to bring in.

### Entering the stadiums

You need a valid match ticket to enter the stadiums – make sure you always keep it on your person in case of inspection. Your ticket will have information about what time the gates open. All ticketholders must pass through safety and security screening.

You will need the **Road to Qatar app** (available on [iOS](#) / [Android](#)) to access your match tickets.

We recommend that you arrive with enough time before the match to account for possible traffic and queues.

Less is more! You'll get through stadium security faster if you don't bring a bag. If you do, it can't be bigger than 75cm<sup>3</sup>. If you have large items, you can keep them in the Restricted Items Storage, which is close to all stadium entrances.

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Security personnel and event staff will be at every stadium to help make your FIFA Arab Cup Qatar 2025™ experience safe, secure, and memorable.

If you have any safety concerns, please approach the stadium personnel and ask for assistance. Please follow their instructions, and those given in the Stadium Code of Conduct, which details prohibited behaviour and items within stadium perimeters. This is available on the ticketing platform at the end of the ticket purchase journey.

Here are some tips to help you get through security faster:

- Check the prohibited items list below, before you come to the stadium. Have your ticket ready on the **Road to Qatar app (available on [iOS](#)/[Android](#))**
- Be ready to take off your jacket or coat, scarf, and other accessories when you reach the gate
- Be prepared to empty your pockets – try to avoid having loose change
- Be ready to have your bag(s) inspected

### Restricted Items Storage

Fans can store items that are not allowed in the stadium at the Restricted Items Storage, which is located in close proximity to all the stadium entrances. This service is free of charge.

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## Examples of restricted items

- Official flags\*, banners, posters and larger than 2x1.5m. Content of the banners and posters should not contain any political, offensive or provocative statements and graphics.
- Official country flags that are smaller or equal size are allowed on the condition they are made from a material categorised as a “low fire hazard”, are compliant with and not prohibited by the Stadium Code of Conduct.
- Any musical instruments (mechanical or manual) that do not fit easily within the window of the x-ray baggage scanner (being 60cm x 40cm) for security screening. If the instrument (e.g., drums) has a case with a lock and key, the key should be available to open the case if there is a request from security personnel for security screening.
- Individuals carrying permitted instruments will be informed in case other spectators complain about the usage of these items.
- Food and beverages or any other liquids, and any liquids containing alcohol, including any alcoholic beverages, are not permitted in the stadiums. with the exception of hand sanitisers no larger than 100ml.
- Bottles, thermoses and flasks will not be permitted in the stadium.
- Spectators cannot bring an umbrella into the stadium.
- Spectators can only bring one package per type of medical drug or product, of up to seven different types, in any form (including aerosols, drops, syringes, asthma inhalers, or other asthma-related products, etc.).
- Mounts for photo or video equipment, including tripods and selfie sticks.

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- Backpacks/ rucksacks larger than 75m<sup>3</sup> (except sensory bags used by people with sensory requirements).
- Matches and lighters.
- Spectators can only bring one power bank or any other type of battery device. Power bank dimensions, including length, width and height, should not exceed 30cm. The capacity should not exceed 30,000 mAh.

### Prohibited actions

- Starting a fire or launching pyrotechnics at the stadium or any adjacent territory.
- Distributing or consuming narcotic or psychotropic substances, or any potentially dangerous psychoactive substances or opiates.
- Reselling match tickets and/ or any documents entitling their holders to receive match tickets.
- Gambling, betting or courtsiding.
- Actions that could cause crowding in a manner that create the risk of a stampede or public disturbances, including occupying staircases and concourse areas during the match.
- Unauthorised access to the stadium and restricted zones not specified on your ticket.
- Smoking/ vaping is only allowed at outdoor designated smoking areas in the stadiums.
- Broadcasting or recording for commercial gain.

\*Only the official national flags of Arab League member countries and South Sudan (if they qualify) will be permitted inside the stadiums during the matches. No other flags will be allowed.

The Arab League member countries are as follows (22 in total): Algeria, Bahrain, Comoros, Djibouti, Egypt, Iraq, Jordan, Kuwait, Lebanon, Libya, Mauritania, Morocco, Oman, Palestine, Qatar, Saudi Arabia, Somalia, Sudan, Syria, Tunisia, United Arab Emirates, Yemen + South Sudan.

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# المواد الممنوعة على الجمهور

## Prohibited Items for Spectators

	حاملات أجهزة التصوير الفوتوغرافي والفيديو Mounts for photo or video equipment		الأدوات الصناعية (تطبق الاستثناءات على حاملي التذاكر من ذوي الاحتياجات الخاصة) Tools of trade (exceptions apply for accessibility ticket holders)		وسائل الراديو الإلكترونية والأجهزة عالية التردد (بما في ذلك محطات الراديو) Radio-electronic means and high-frequency devices (including radio stations)		المواد التي تحتوي على خطاب سياسي أو عدواني أو تمييزي Items with political, offensive or discriminatory messages
	المعدات التلفزيونية ومعدات الاتصالات Television and telecommunication equipment		الطائرات المتحركة والشرعية والكرات القابلة للنفخ/ البالونات Moving and gliding aircrafts or balloons/inflatable balls		الأعلام واللافتات التي يزيد حجمها عن 2 × 1.5 متر Flags and banners larger than 2x1.5 m		الولاعات وأعواد الثقاب Lighters and matches
	الأدوية بكميات تتجاوز المتطلبات الطبية الشخصية Medical drugs in excess of personal medical requirements		جميع أنواع الحيوانات باستثناء كلاب المساعدة Animals (with the exception of assistance dogs)		المظلات Umbrellas		المواد الإعلانية وأي مواد ترويجية أو دعائية Promotional or commercial items, and materials
	حوامل الأعلام غير المرنة أو الحوامل التي يزيد طولها عن 1 متر و يزيد قطرها عن 1 سم Non-flexible flagpoles or poles larger than 1m in length and 1cm in diameter		العبوات والقوارير العادية والقوارير الحافظة للحرارة والأوعية بأنواعها Containers and bottles, thermoses and flasks of any material		الأجهزة مثل أجهزة الليزر والإضاءة، ومعدات تضخيم الصوت بما في ذلك مكبرات الصوت Equipment such as laser devices, lights, sound amplification equipment, including megaphones (loudspeakers)		مواد التلوين والمساحيق والرزاقات باستثناء مستحضرات التجميل للاستخدام الشخصي ومنتجات العناية بالطفل والأدوية Coloring substances, powdery materials and sprays except for personal makeup items, baby care products and medicine
	معدات حماية الجسم: السترات الواقية من الرصاص أو المعدات التي يتم استخدامها في فنون القتال أو الرياضات العنيفة أو المشدات (الكورسيه) Body protection gear: bullet-proof vests; body protection gear used in martial arts or extreme sports, or corsets		اسطوانات الهباء الجوي؛ والغازات المضغوطة / المسالة؛ وسوائل الوقود، والغازات القابلة للاشتعال (يسمح بجهاز تدخين واحد لكل شخص) Aerosol cylinders; compressed/ liquefied gases; fuel liquids; flammable gases (1 smoking device per person allowed)		الأجهزة والمعدات الرياضية بما في ذلك الدراجات الهوائية والزلاجات وألواح التزلج والسكوتر والخوذات والكرات والأطباق الطائرة Sports gear and equipment including bicycles, rollers, skateboards, kick scooters and helmets, including balls and frisbees		المنظير وغيرها من الأدوات البصرية المكبرة وعدسات كاميرات التصوير الفوتوغرافي التي يزيد حجمها عن 20 سم. Binoculars and any other optical magnifying equipment, photographic camera lenses larger than 20 cm.
	الأسلحة بأنواعها بما في ذلك أسلحة الدفاع عن النفس، والذخائر، ومكونات البنادق، والأدوات الناقية أو ذات الشفرات، والسكاكين، والأسلحة البيضاء Weapons of any type, including for any self-defense, ammunition or components of guns, piercing or bladed items (including knives and steel weapons)		المواد الضخمة التي يزيد مجموع أبعادها الثلاثة عن 75 سم والتي لا يمكن وضعها تحت المقاعد بالاستناد (تطبق الاستثناءات على حاملي التذاكر من ذوي الاحتياجات الخاصة) Bulky items for which the sum of three dimensions exceeds 75cm and which can not be stored under the seat in the stadium (exceptions apply for accessibility ticket holders)		الآلات الموسيقية (ميكانيكية أو يدوية) التي لا يمكن تمريرها بسهولة عبر نافذة جهاز مسح الأمتعة بالأشعة السينية (٦٠×٤٠ سم) وإذا تعذر فتحها للفحص الأمني Any musical instruments (mechanical or manual) that do not fit easily within the window of the X-ray baggage scanner (60x40cm) and if could not be opened for security screening)		المواد السامة أو الضارة أو النفاذة المواد المؤكسدة أو الصلبة القابلة للاشتعال أو البيروكسيدات العضوية المواد الخطرة أو المشعة أو الكاوية أو المسببة للتآكل Poisonous, noxious or pungent substances, oxidising substances, combustible solids, organic peroxides, and toxic, radioactive, caustic or corrosive materials
	المأكولات والمشروبات بما فيها المشروبات الكحولية (تطبق الاستثناءات على الحالات الطبية المصحوبة بوصفة طبية باللغة العربية أو الإنجليزية) وحليب الأطفال Food and beverages including alcohol (exceptions apply for medical reasons (with the provision of a medical health statement in English or Arabic) and for baby milk		المواد المتفجرة، وصواعق التفجير، وكل ما يحتوي عليها؛ العناصر والمواد القابلة للاشتعال والمفرقعات؛ أي مادة تستخدم لإطلاق الدخان أو اللهب؛ الألعاب النارية الباردة؛ المفرقعات النارية Explosives, detonators and any item that contains such material/ devices; flammable and pyrotechnic substances; any item that can be used to generate smoke or flames; cold pyrotechnics and firecrackers				

## السلوكيات الممنوعة داخل الاستاد

### The following activities are not permitted within the stadium

	الدخول بدون تصريح إلى الاستاد أو المواقع غير المذكورة على تذكرة المشجع Unauthorised access of the stadium and restricted zones not specified on the spectator's ticket		التدخين وتدخين السجائر الإلكترونية خارج المناطق المخصصة لذلك في حال توافرها Smoking and vaping outside of designated areas, if these are made available		البيع البضائع أو القيام بأي عمل تجاري داخل الاستاد أو المنطقة المحيطة به Selling goods or conducting any type of business in the territory of the stadium and/ or an adjacent territory
	إشعال النار أو إطلاق الألعاب النارية في الاستاد أو المناطق المحيطة به Starting a fire or launching pyrotechnics at the stadium or an adjacent territory		القمار والرهان ونقل الأحداث لأغراض المراهنات Gambling, betting, courtsiding		التصرفات التي قد تؤدي إلى التزاحم بصورة يمكن معها حدوث تدافع أو اضطرابات عامة بما في ذلك سدّ الطريق في السلالم والممرات أثناء المباراة Actions that could cause crowding in a manner that creates a risk of a stampede or public disturbances (including occupying staircases and concourse areas during the match)
	إعادة بيع التذاكر أو أي وثائق تخول حاملها الحصول على تذاكر Reselling match tickets and/ or any documents entitling their holders to receive match tickets		خلع أي قطعة ملابس أو التواجد بحالة من عدم الاحتشام (بما في ذلك بدون قميص) أو الكشف عن مناطق حساسة في الجسم Remove items of clothing or otherwise remain in a state of undress (including being shirtless) or reveal intimate body parts		أي فعل ينتهك مدونة قواعد السلوك بالاستاد وشروط وأحكام إصدار التذاكر، أو قد يتسبب بالإضرار بالسلامة العامة و/أو الإضرار بسمعة الحدث Any action in violation of the Stadium Code of Conduct and ticketing Terms and Conditions, or that may compromise public safety and/ or harm the reputation of the event

Note: This list is not exhaustive; the FIFA Arab Cup Qatar 2025™ Stadium Code of Conduct is available on the ticket sales website.

Security personnel and authorities are authorised to confiscate (or prohibit access of) any items included and not included on the list, if deemed to be unsafe.

ملاحظة: هذه القائمة ليست شاملة؛ ويمكن الاطلاع على مدونة السلوك داخل الاستاد لكأس العرب FIFA قطر 2025™ على الموقع الإلكتروني لبيع التذاكر. يحق لجهات وأفراد الأمن مصادرة (أو التحفظ على) أي مواد مدرجة أو غير مدرجة في القائمة إذا اعتبرت غير آمنة.

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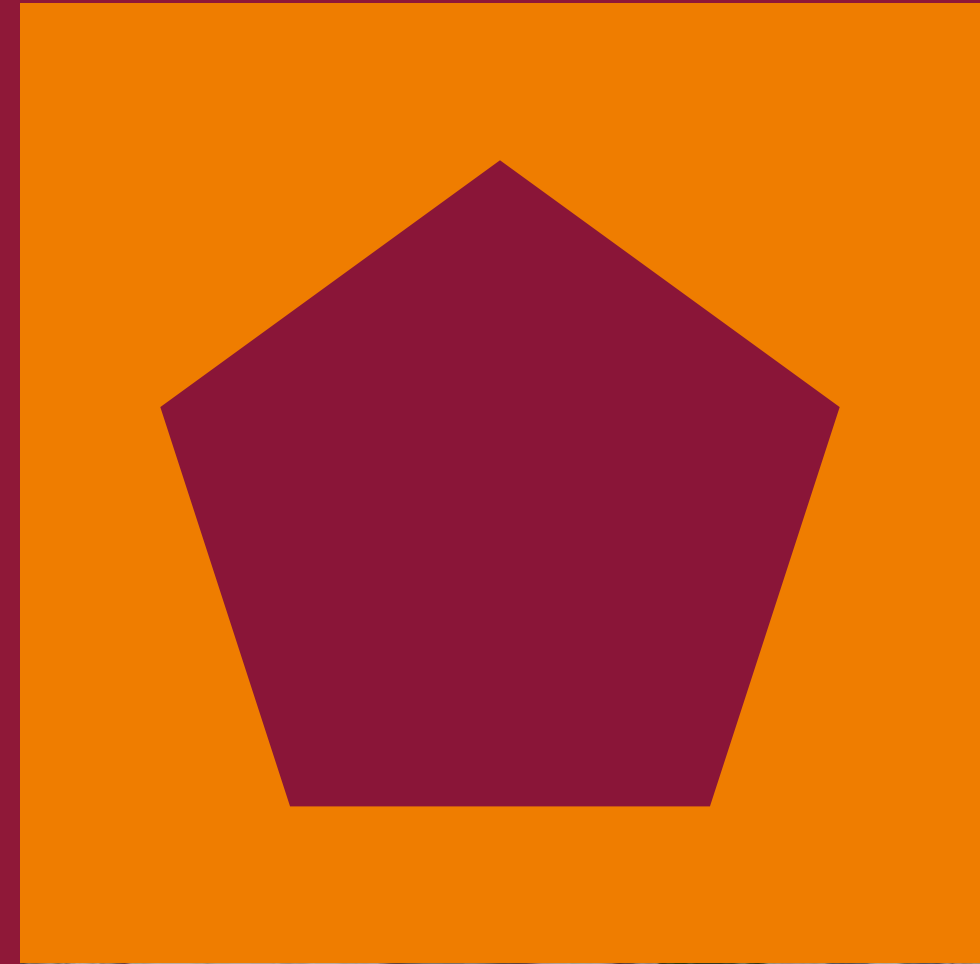
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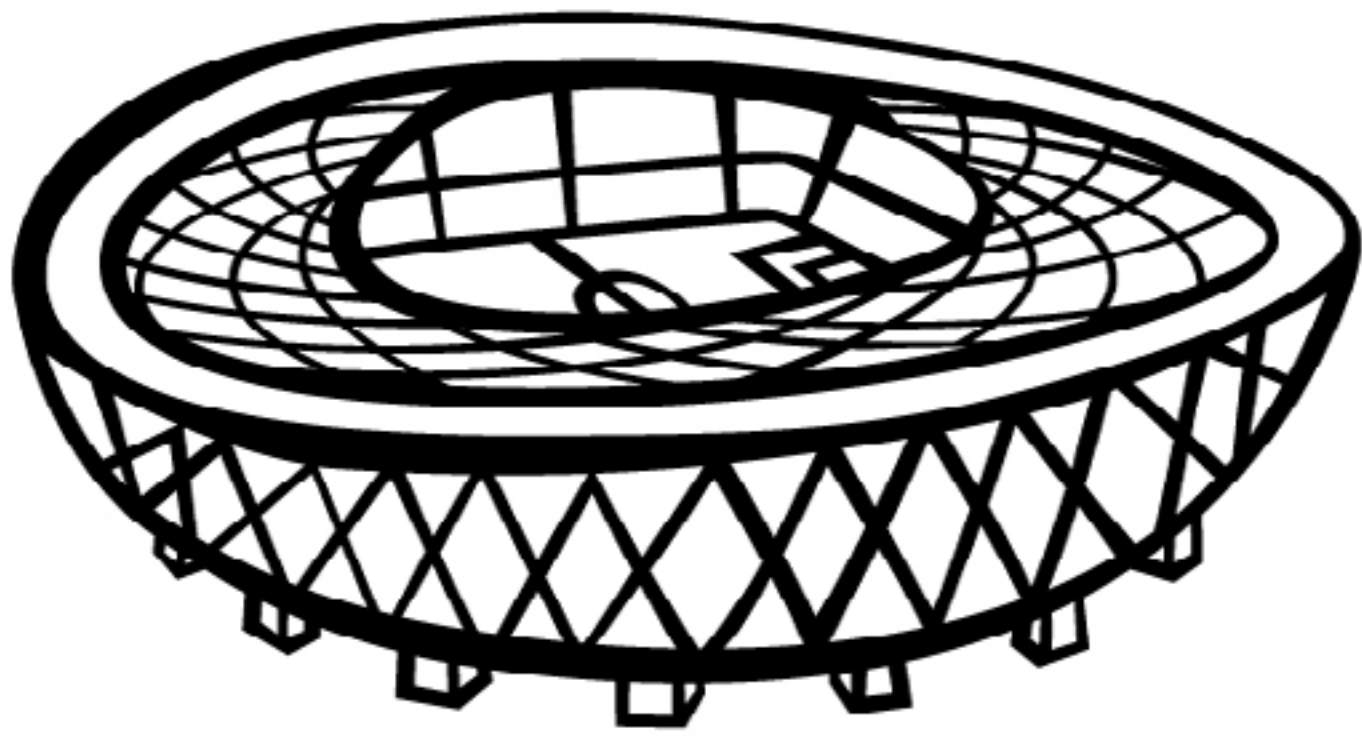


# Chapter 3: FIFA Arab Cup Qatar 2025™ stadiums

From the iconic Lusail Stadium to the breath-taking Khalifa International Stadium, each venue promises to provide an electric atmosphere that will amplify the intensity of every match. Get ready to cheer your favourite team in these magnificent stadiums as the FIFA Arab Cup Qatar 2025™ sets the stage for unforgettable moments of triumph, unity, and love for the beautiful game of football.



# Lusail Stadium



**Capacity:**

**88,966**

**Alive with heritage, an icon for the future**

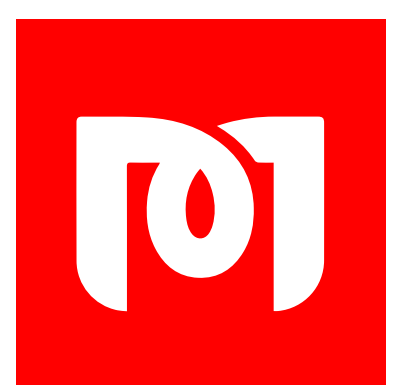
## **Location**

Lusail City, 20km north of central Doha

## **How to get to Lusail Stadium**

### **Metro**

Direct access to the stadium is available by taking the Red Line and getting off at Lusail QNB Metro Station.



## Car parking

All car parks are located close to the stadium. A dedicated Spectator Bus Service will operate from Parking E in Lusail Stadium. The service will transport spectators from Parking E to a designated drop-off area near the stadium.



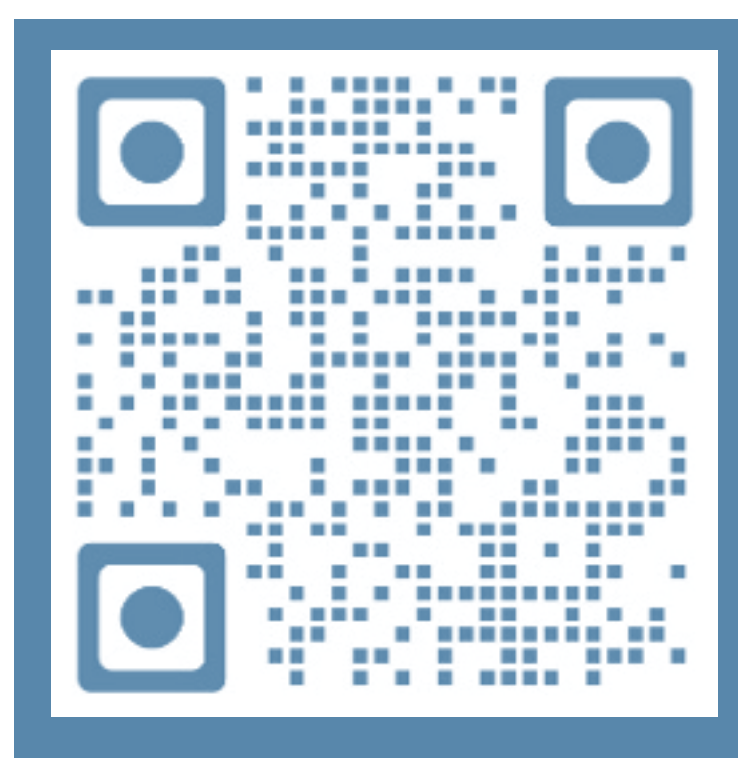
- Park & Walk
- Park & Ride (no stadium express for all stadiums)

Car parks open 4 hours before match kick-off and conclude their operations 2 hours after the final whistle.

## Hospitality

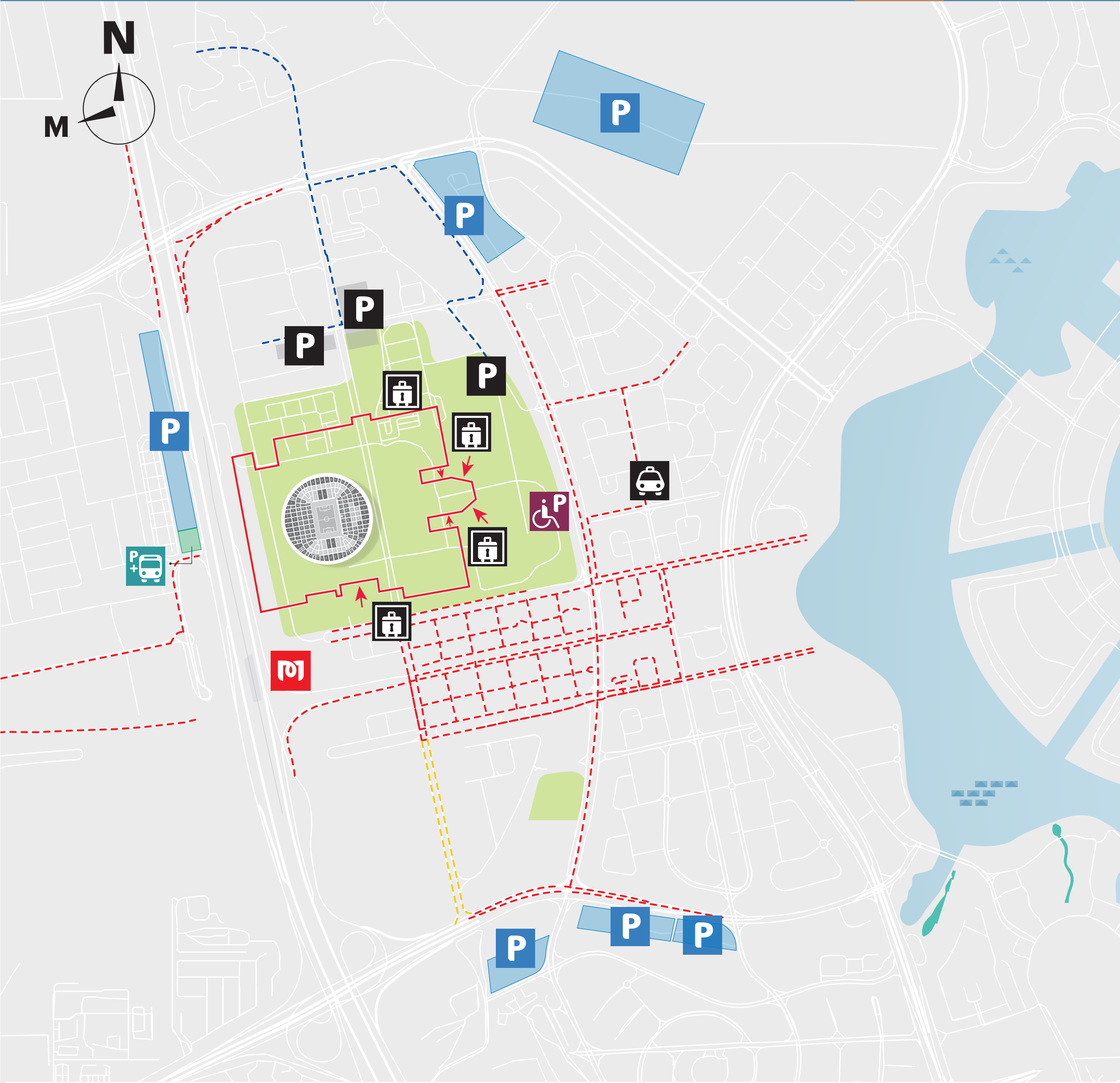
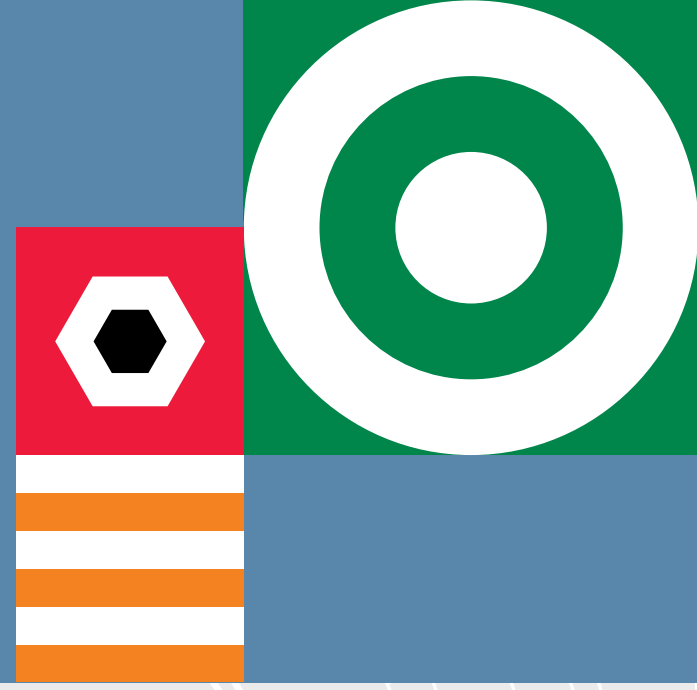
Parking will open 4 hours before match kick-off. No drop-off will be allowed without a VAPP.

**Need directions? Our Mobility Guide makes it easier to find your way to the stadium.**



# Lusail Stadium

## Public access

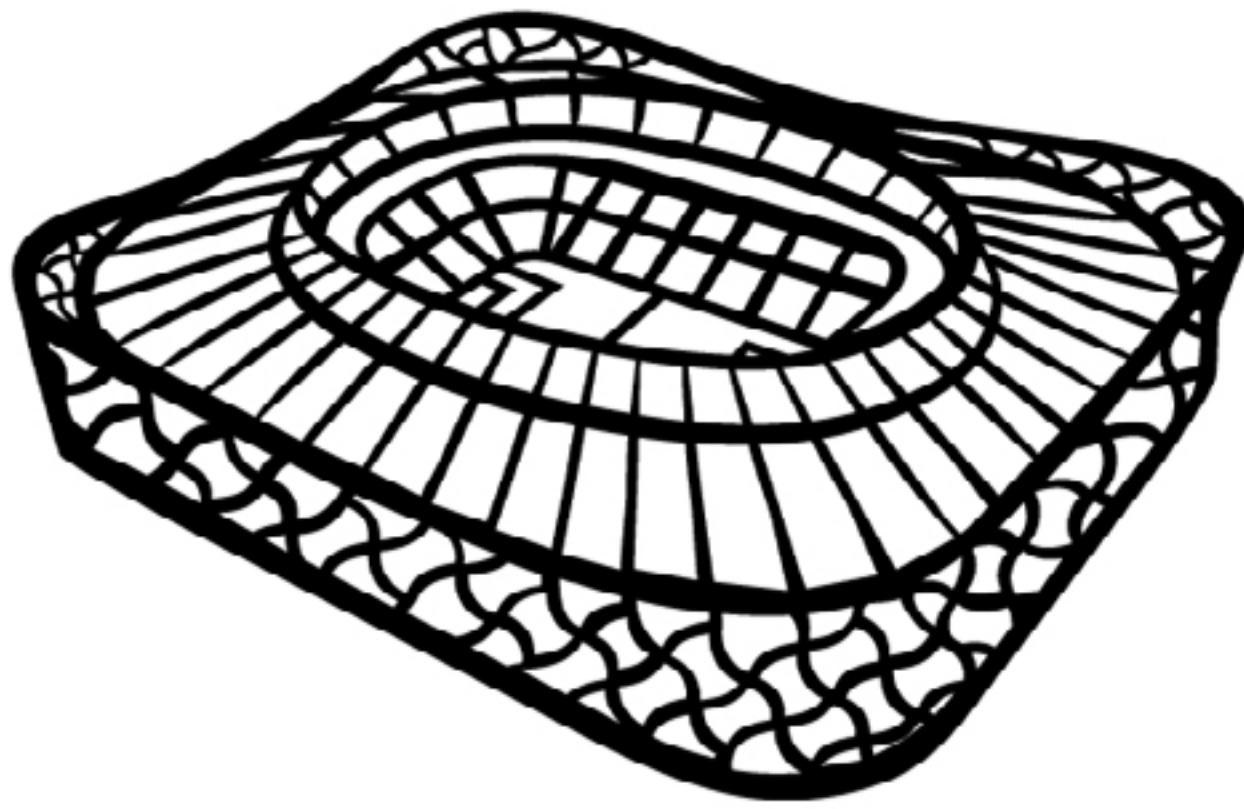


- |                          |                     |                             |                                     |
|--------------------------|---------------------|-----------------------------|-------------------------------------|
| Metro station            | Accessible parking  | Park & Ride                 | <b>Routes to</b>                    |
| Taxi area                | Hospitality parking | Security perimeter entrance | VAPP For media                      |
| Restricted Items Storage | Spectator parking   |                             | Security perimeter                  |
|                          |                     |                             | Road closure                        |
|                          |                     |                             | Restricted road (only VAPP holders) |

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# Ahmad bin Ali Stadium



**Capacity:**

**45,032**

**Where desert stories unfold**

## **Location**

Umm Al Afaei, 20km west of central Doha

## **How to get to Ahmad bin Ali Stadium**

### **Metro**

Direct access to the stadium is available by taking the Green Line and getting off at the Al Riffa–Mall of Qatar Metro Station.



## Car parking

All car parks are located close to the stadium.



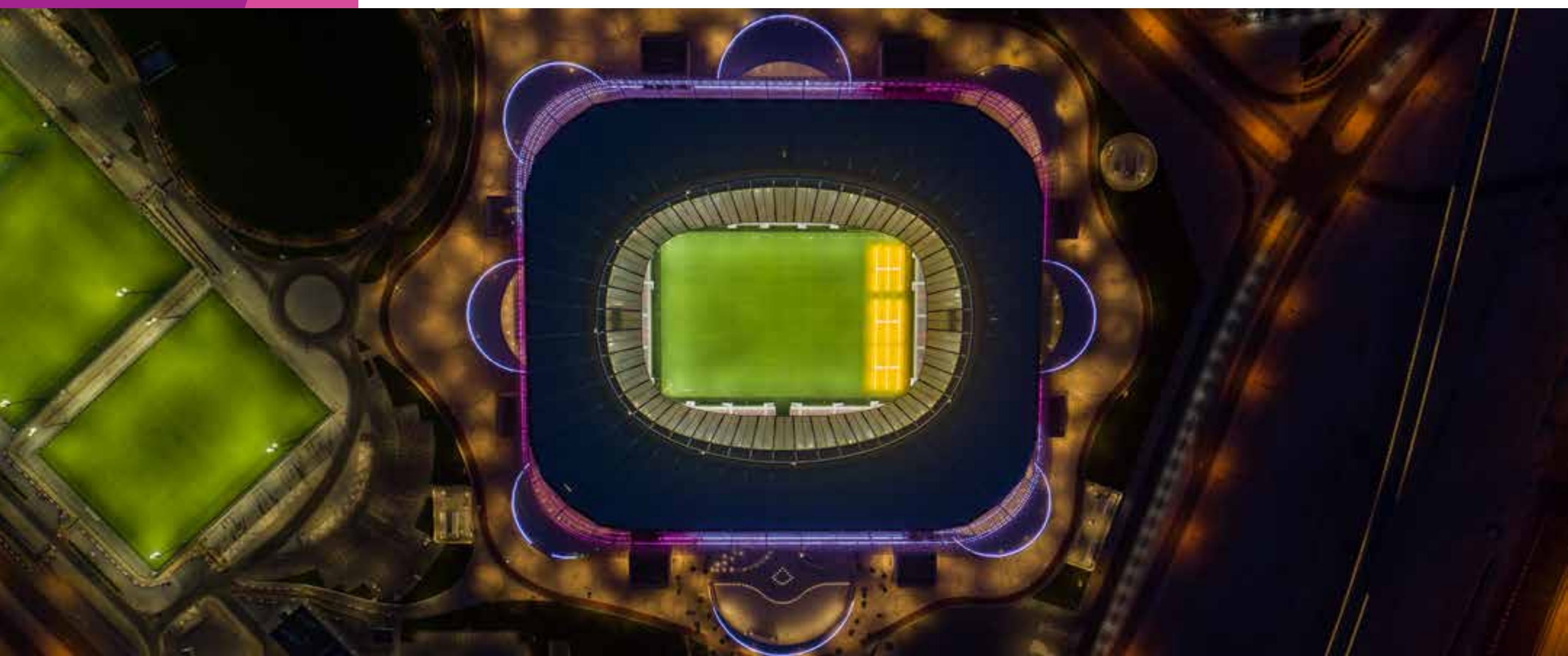
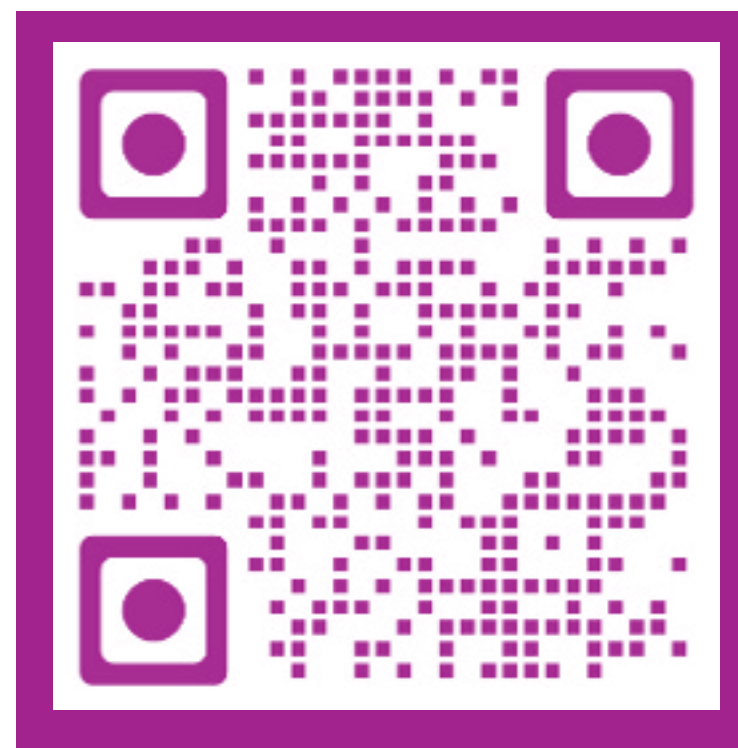
- Park & Walk

Car parks open 4 hours before match kick-off and conclude their operations 2 hours after the final whistle.

## Hospitality

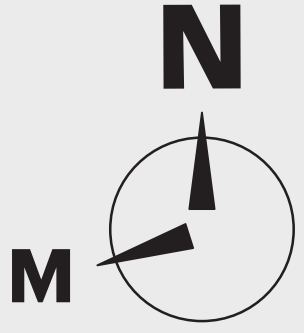
Parking will open 4 hours before match kick-off. No-drop off will be allowed without a VAPP, even if travelling by taxi.

**Need directions? Our Mobility Guide makes it easier to find your way to the stadium.**



# Ahmad bin Ali Stadium

## Public access



- Metro station
- Taxi area
- Restricted Items Storage

- Accessible parking
- Hospitality parking
- Spectator parking

- Routes to**
- Security perimeter entrance
  - Security perimeter
  - Road closure
  - Restricted road (only VAPP holders)

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# Al Bayt Stadium



**Capacity:**

**68,895**

**The warmest of Arab welcomes**

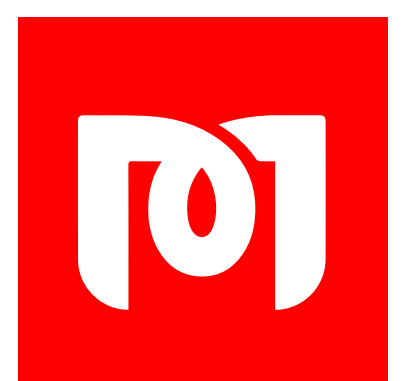
## **Location**

Al Khor City, 35km north of Doha

## **How to get to Al Bayt Stadium**

### **Metro**

Take the Red Line to Lusail QNB Metro Station and catch the metro shuttle service to the stadium. The metro shuttle bus journey from Lusail QNB Metro Station to Al Bayt Stadium takes approx. 25 minutes. Upon arrival at the stadium, the walk time between the metro shuttle bus hub and the stadium is a maximum of 7 minutes.



The metro shuttle service starts 4 hours before kick-off and ends 2 hours after the final whistle.

A Spectator Bus Service will operate between Lusail QNB Metro Station and Al Bayt Stadium during match days to facilitate convenient travel for spectators.

### Taxi

The walking distance between the taxi staging area and the stadium is 8 minutes.



### Car parking

All car parks are located close to the stadium.

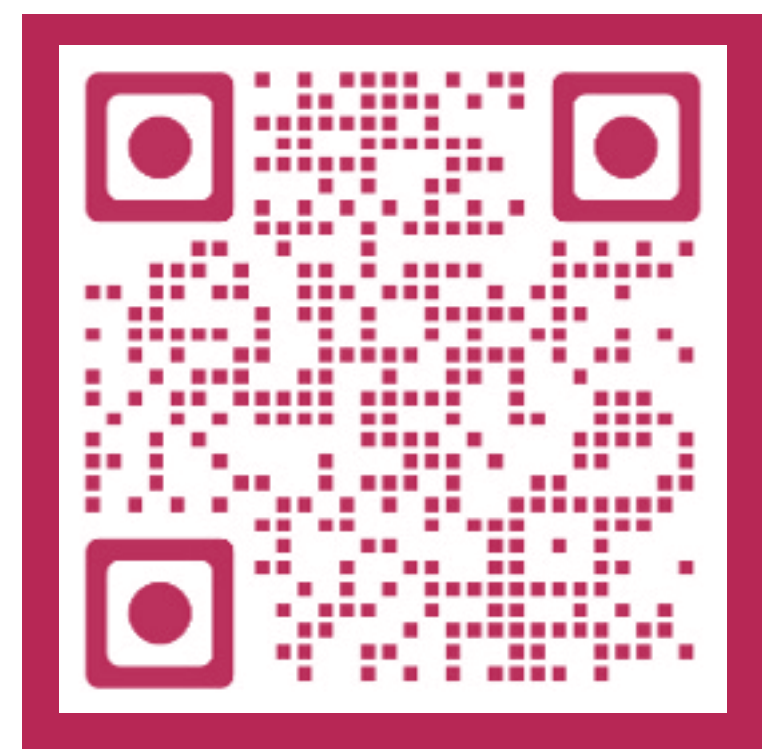


- Park & Walk

Car parks open 4 hours before match kick-off and conclude their operations 2 hours after the final whistle.

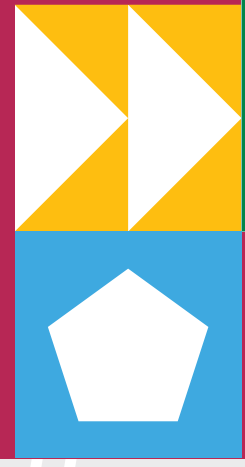
### Hospitality

Parking will open 4 hours before match kick-off. No drop-off will be allowed without a VAPP.



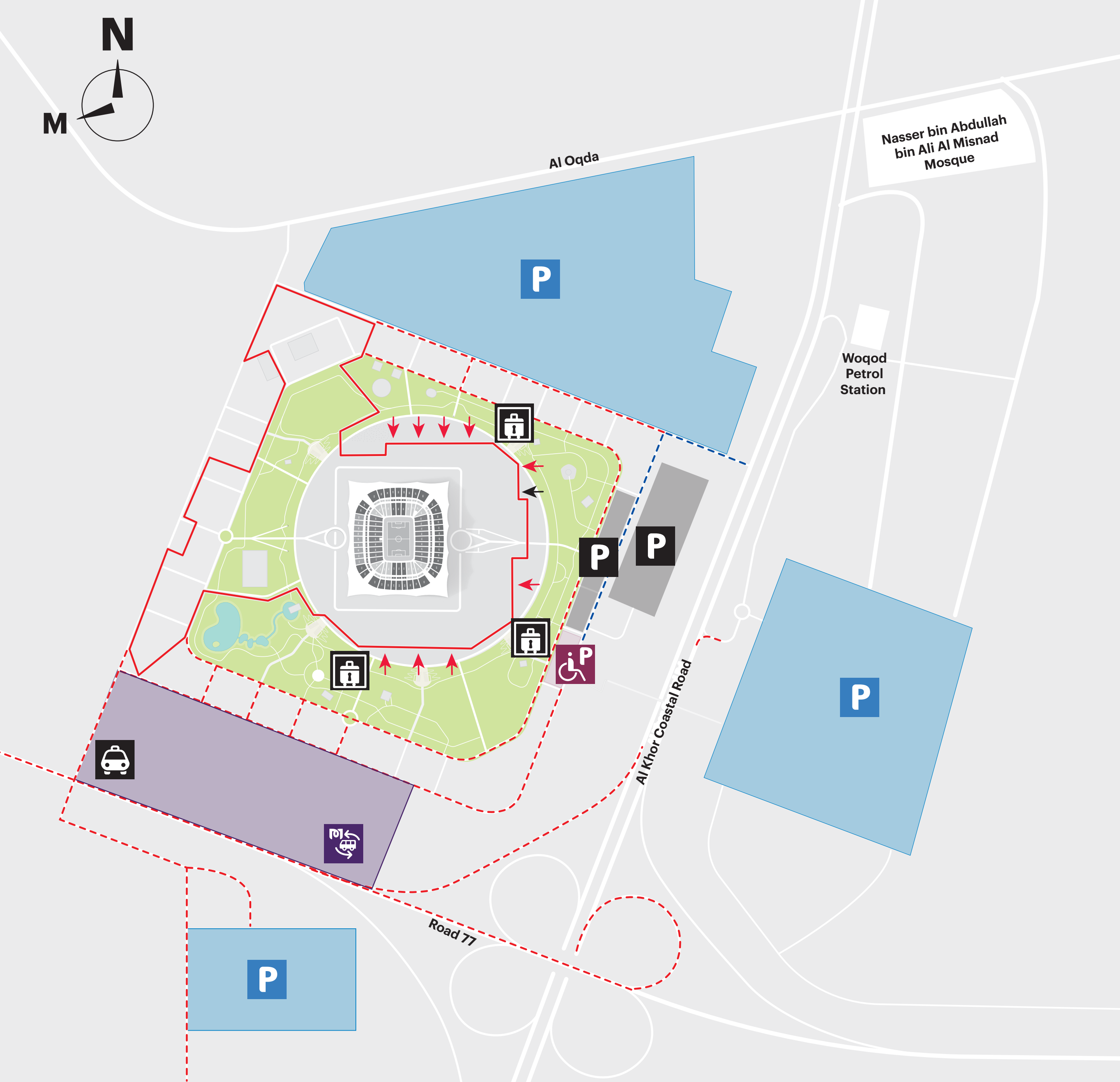
**Need directions? Our Mobility Guide makes it easier to find your way to the stadium.**





# Al Bayt Stadium


## Public access



 Metro shuttle drop off/ pick up

 Taxi area

 Restricted Items Storage

 Accessible parking

 Hospitality parking

 Spectator parking

**Routes to**

 Security perimeter entrance

 Security perimeter hospitality entrance

 Security perimeter

 Road closure

 Restricted road (only VAPP holders)

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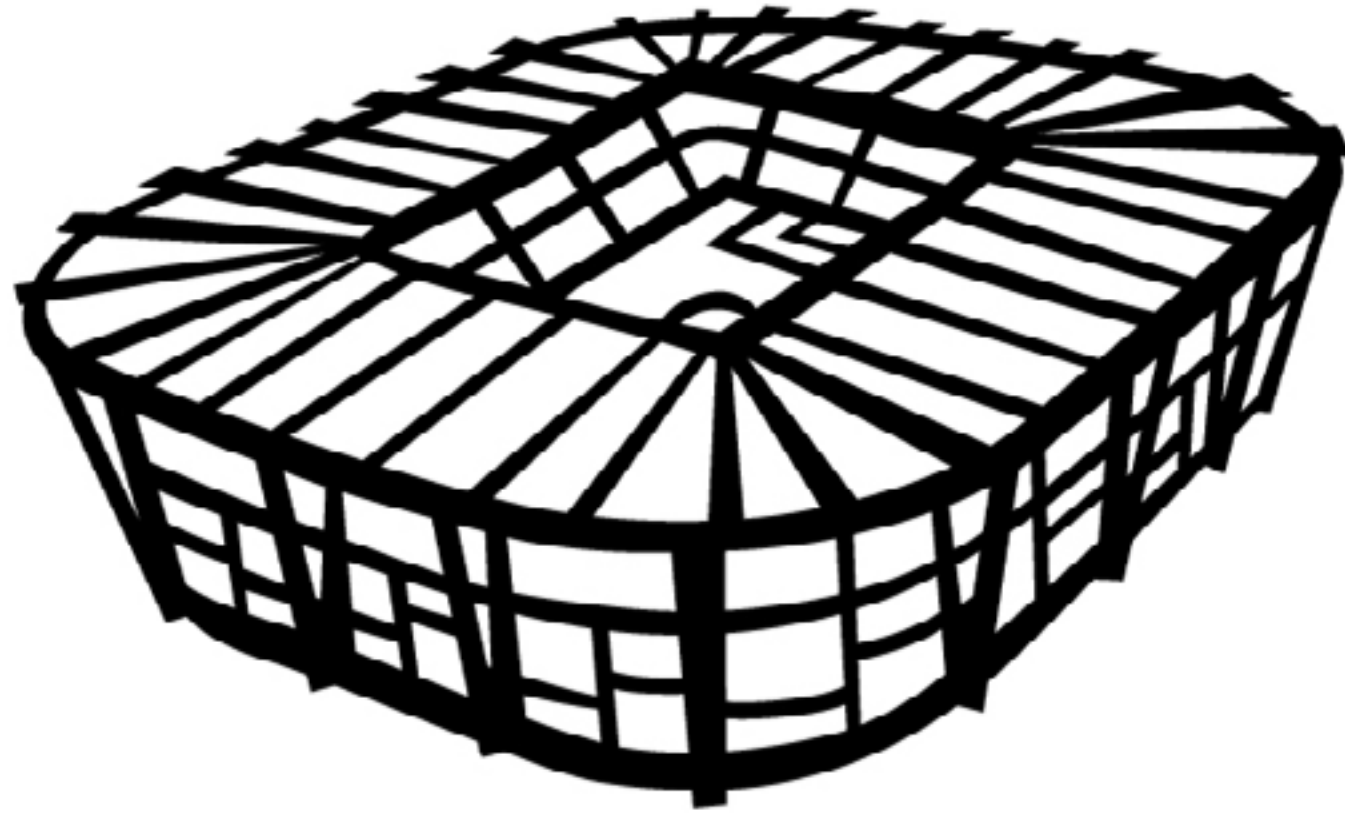
Key contacts and information

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# Stadium 974



**Capacity:**

**44,089**

**Innovation at the heart of it all**

## **Location**

Ras Abu Abboud, 4km east of central Doha

**Made with 974 recyclable shipping containers, creating a ground-breaking blueprint for others to follow**

## **How to get to Stadium 974**

### **Metro**

Direct access to the stadium is available by taking the gold line Ras Bu Abboud (5 minute walk).



## Taxi

The walking distance between the taxi staging area and the stadium is 6 minutes.



## Car parking

All car parks are located within a 15 minute walk to the stadium.



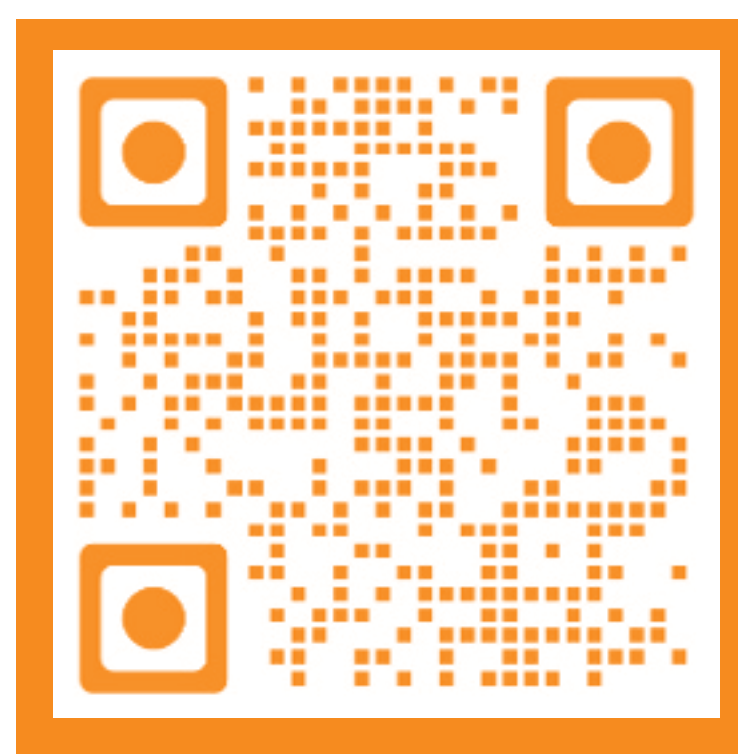
- Park & Walk

Car parks open 4 hours before match kick-off and conclude their operations 2 hours after the final whistle.

## Hospitality

Parking will open 4 hours before match kick-off. No drop-off will be allowed without a VAPP.

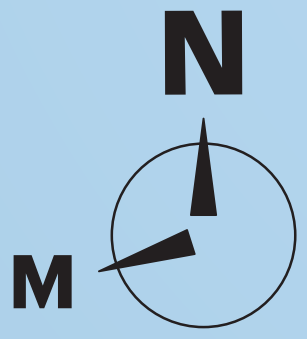
**Need directions? Our Mobility Guide makes it easier to find your way to the stadium.**





# Stadium 974

## Public access



 Metro station

 Taxi area

 Restricted Items Storage

 Prayer Area

 Accessible parking

 Hospitality parking

 Spectator parking

### Routes to

 Security perimeter entrance

 Security perimeter

 Road closure

 Restricted road (only VAPP holders)

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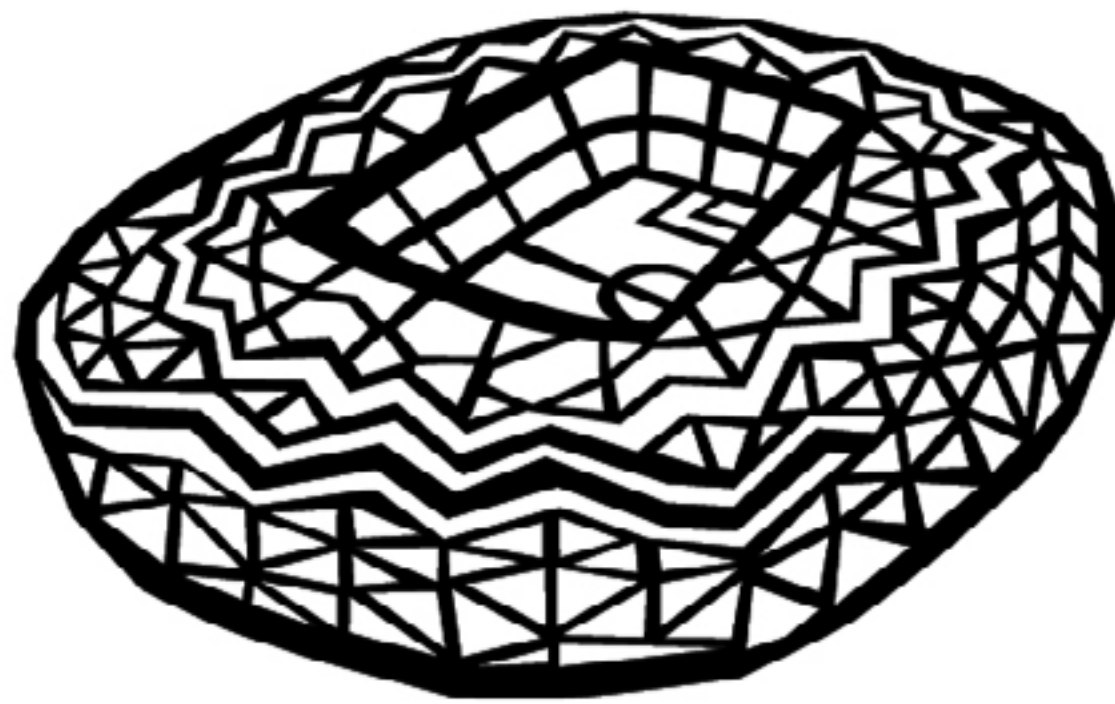
Key contacts and  
information

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# Education City Stadium



Capacity:  
**44,667**

**A shimmering jewel of inspiration**

## **Location**

Al Rayyan, 7km north-west of central Doha

## **How to get to Education City Stadium**

### **Metro**

Direct access to the stadium is available by taking the Green Line and getting off at Education City Metro Station.



## Car parking

All car parks are located close to the stadium.



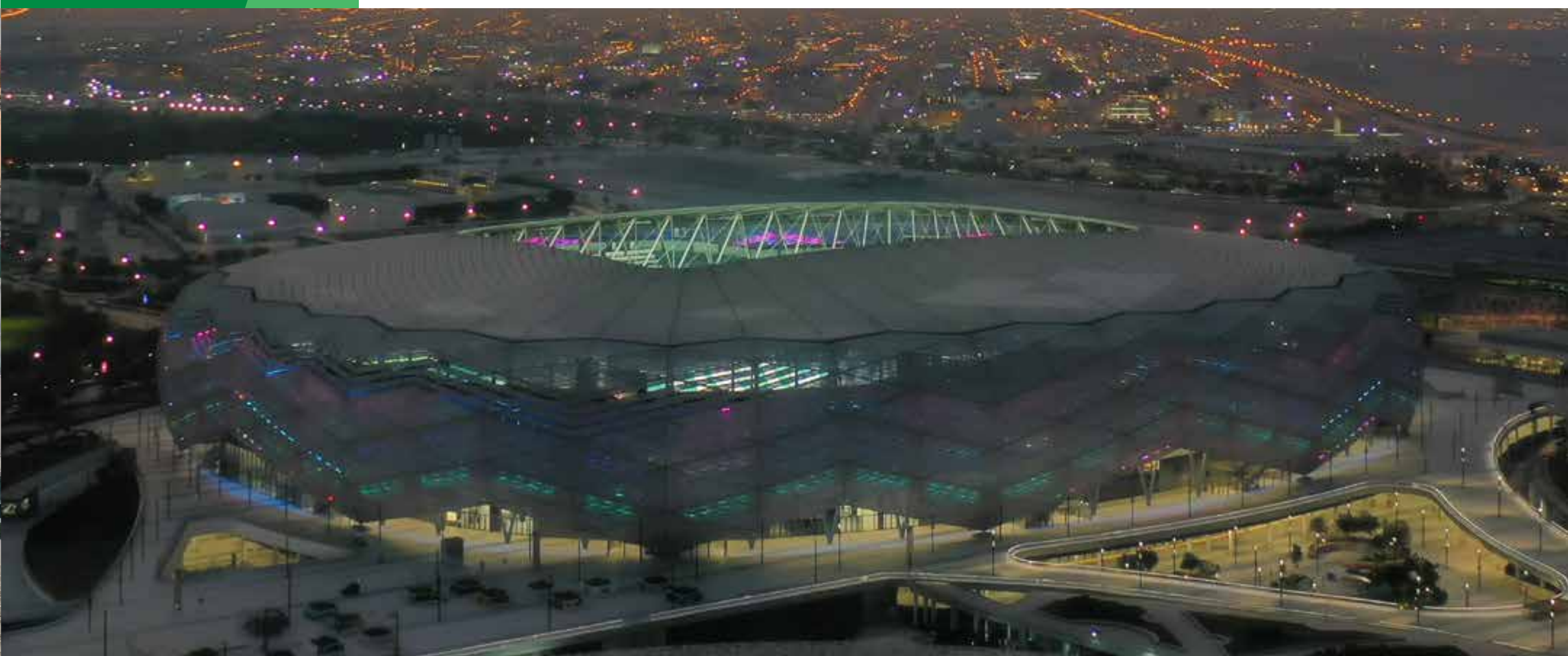
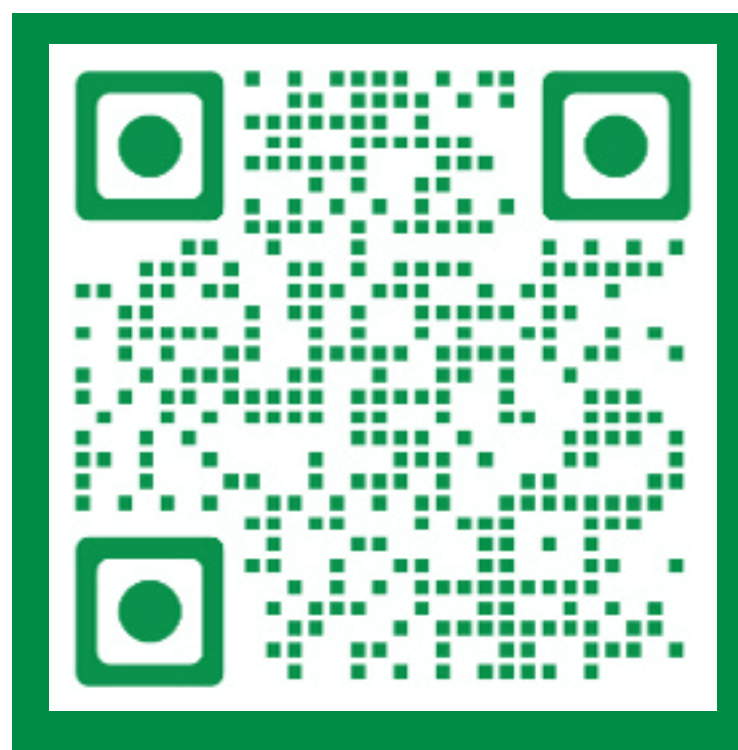
- Park & Walk
- Park & Tram

Car parks open 4 hours before match kick-off and conclude their operations 2 hours after the final whistle.

## Hospitality

Parking will open 4 hours before match kick-off. No drop-off will be allowed without a VAPP.

**Need directions? Our Mobility Guide makes it easier to find your way to the stadium.**



# Education City Stadium

## Public access



Metro station

Accessible parking

Park and tram Drop off/ pick up

Taxi area

Hospitality parking

Tram station

Restricted Items Storage

Spectator parking

### Routes to

Security perimeter entrance

Security perimeter

Road closure

Restricted road (only VAPP holders)

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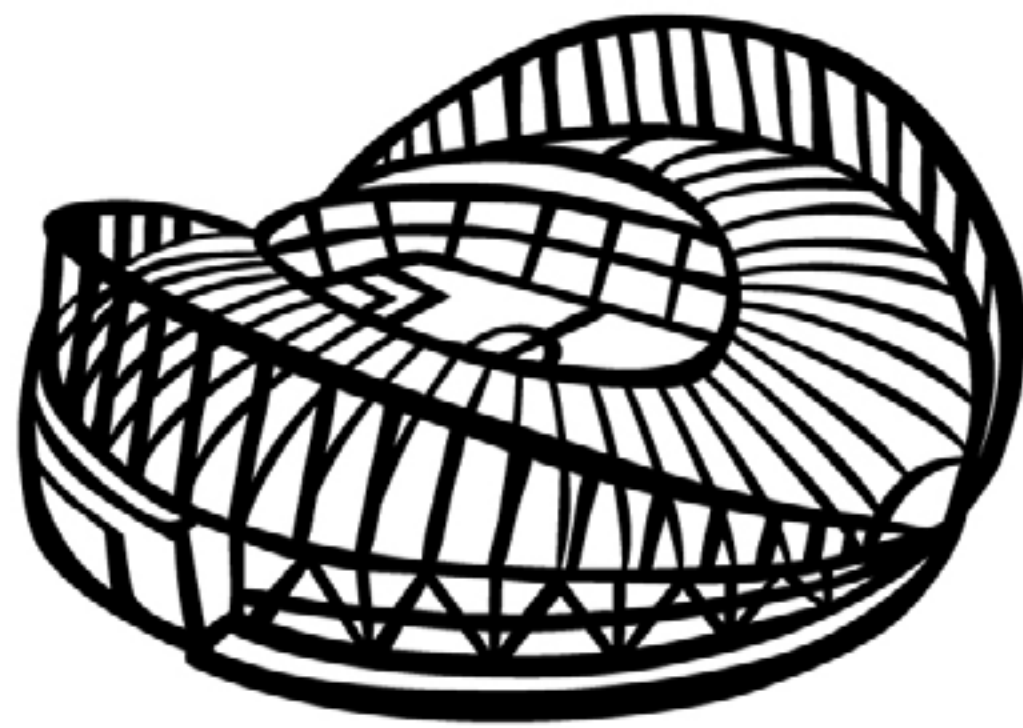
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# Khalifa International Stadium



**Capacity:**

**45,857**

**A sporting legend re-energised**

## **Location**

Al Waab, 5km west of central Doha

## **How to get to Khalifa International Stadium**

### **Metro**

Direct access to the stadium is available by taking the Gold Line and getting off at Sport City Metro Station.



## Car parking

All car parks are located close to the stadium.



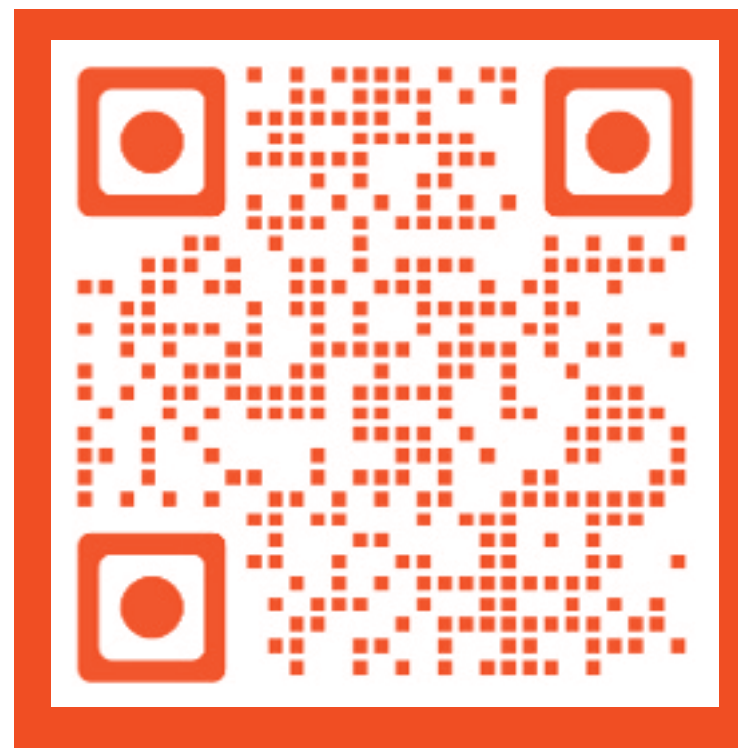
- Park & Walk

Car parks open 4 hours before match kick-off and conclude their operations 2 hours after the final whistle.

## Hospitality

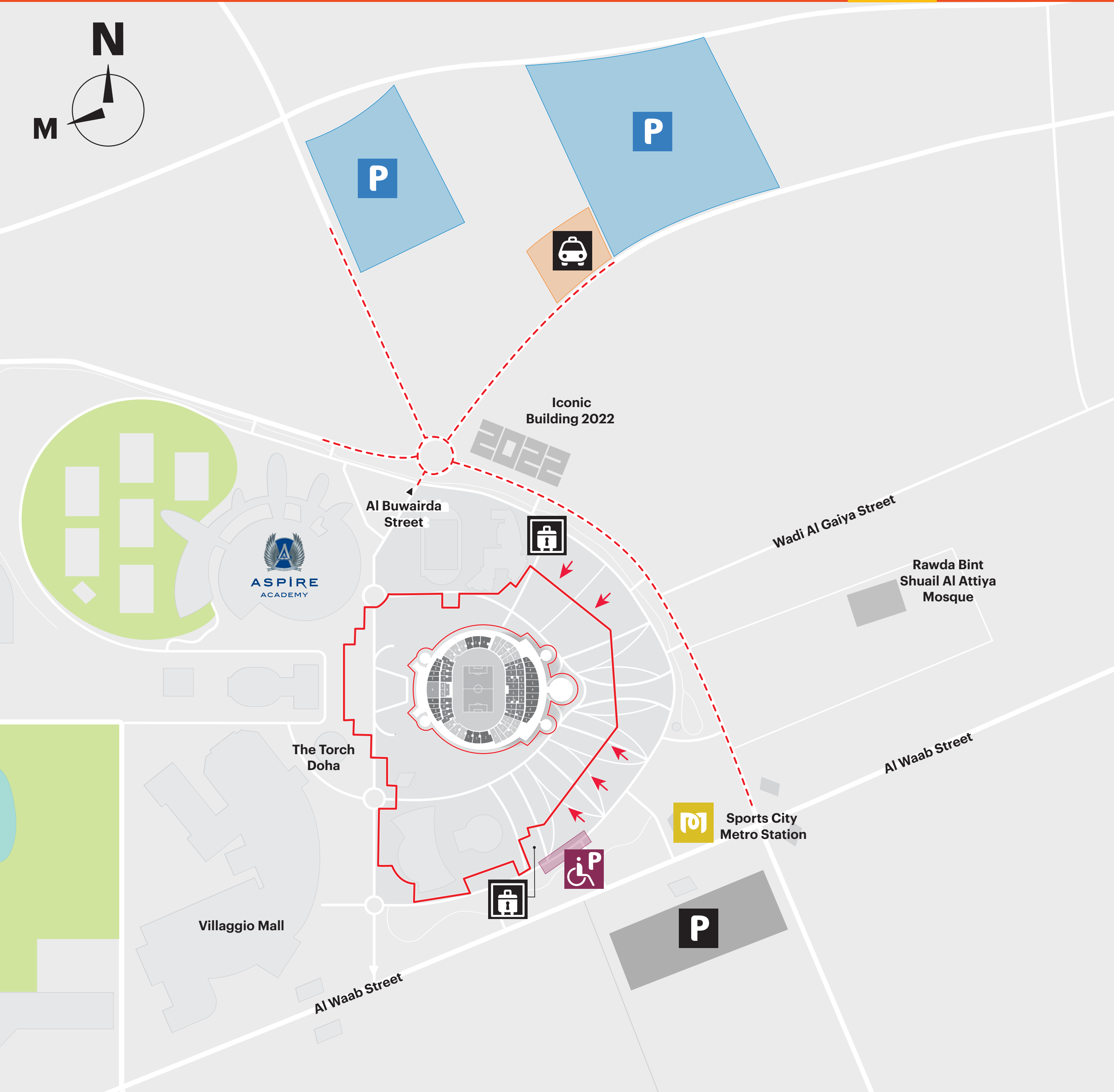
Parking will open 4 hours before match kick-off. No drop-off will be allowed without a VAPP.

**Need directions? Our Mobility Guide makes it easier to find your way to the stadium.**



# Khalifa International Stadium

## Public access



- Metro station
- Taxi area
- Restricted Items Storage

- Accessible parking
- Hospitality parking
- Spectator parking

- Routes to**
- Security perimeter entrance
  - Security perimeter
  - Road closure

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# Stadiums hosting qualifying matches

**25 – 26 November 2025**



**Abdullah bin Khalifa  
Stadium**

**Jassim bin Hamad  
Stadium**

**Grand Hamad  
Stadium**

**Thani bin Jassim  
Stadium**

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# Lost and found service

## Lost something valuable? No worries!

Visit one of our information points within the security perimeter of all FIFA Arab Cup Qatar 2025™ stadiums. Your lost items will be securely stored, and our friendly staff will assist in reuniting you with your valuables during operational hours.



Unclaimed items by the end of each matchday, will be sent to Qatar Post’s General Post Office in central Doha where you can retrieve them.

If you want, Qatar Post can also arrange delivery (at your cost) of your items to your address in Qatar, or internationally.

## Opening hours

Sunday – Thursday: 7 AM – 8 PM

Saturday: 7 AM – 1 PM & 3 PM – 7 PM

Friday: Closed

## Location:

Lost & Found Counter, 2nd Floor, General Post Office, Doha Corniche

## Contact:

Qatar Hotline: **104**

International: **+974 4446 4000**

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# Food and beverages inside the stadiums

## Get ready to treat your taste buds!

Step inside the FAC 2025 stadiums and enjoy a variety of delicious food and drinks! From juicy burgers, hotdogs, and pizzas to fresh popcorn, hot chocolate, pies, and more – there's something for everyone.



All concessions are open before kick-off and throughout the match, so you can enjoy your favourites inside the stadium while cheering for your team.



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# Driving to the stadiums – car & on-demand taxis

## Parking at the stadiums

All stadiums offer parking areas for spectators. Stadium car parks will open 4 hours before the start of the match and conclude their operations 2 hours after the final whistle. Parking is first-come, first served. No booking facilities are available.

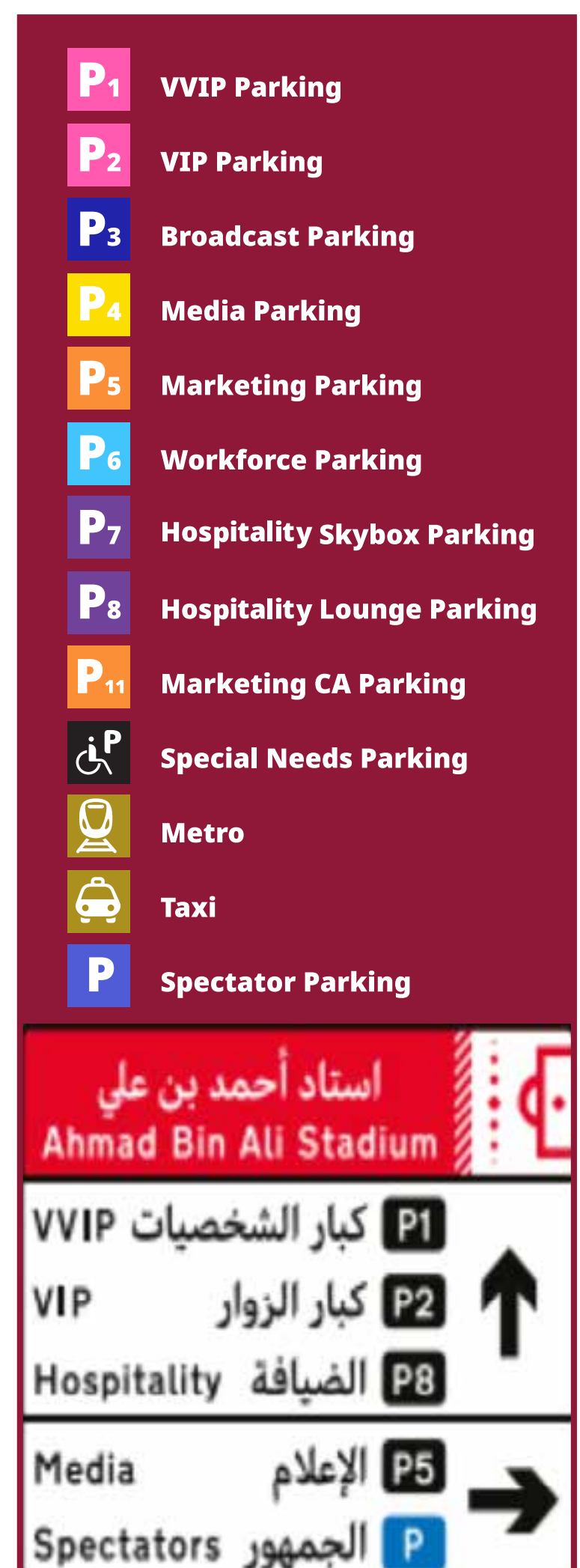
## Taxis & on-demand services

The taxi and on-demand taxi services drop-off and pick-up points are located close to each stadium.

Depending on the stadium, you can either walk from the car park to the stadium gates, or you will need to use the shuttle bus or tram service.

Follow the car parking signage as per your ticket category to ensure you park in the right place.

You can also use the Park & Ride services by parking at existing metro station car parks and continue to the stadiums via public transport.

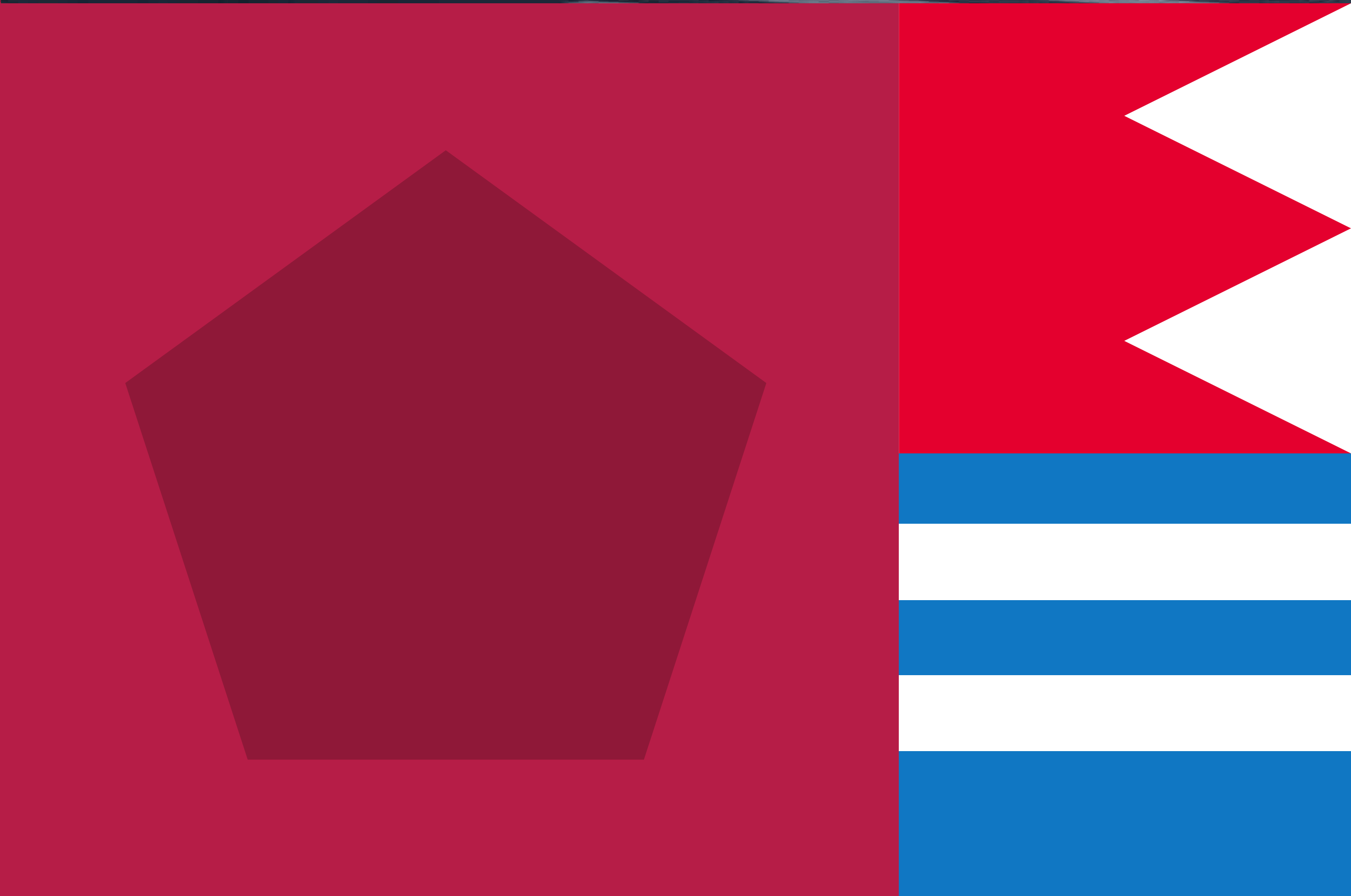


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# Chapter 4: Getting Around



# Arrivals and Departures

## Arrival by air through Hamad International Airport (HIA)

HIA is the main gateway to Qatar and home to the national carrier airline Qatar Airways. It is located 15 minutes from central Doha and is within 30 minutes from most of the stadiums.

### Arrivals entry requirements

- Your passport must be valid for at least six months from your arrival date in Qatar.
- Pre-arrange an Entry e-Visa through the **Hayya Portal**. On arrival, you must hold either a printed PDF document of the Entry e-Visa or have the **Hayya Mobile app (iOS/Android/Huawei)** to access your Entry e-Visa. It is mandatory to have one of these.
- You must have a confirmed onward or return ticket.
- You must have confirmed accommodation at a hotel, or with friends & family.
- Health insurance is mandatory.

If your Entry e-Visa displays the e-Gate symbol, you can go through the e-Gate after scanning your passport and providing facial/ fingerprints. If the Entry e-Visa does not display the e-Gate symbol, you must proceed to the immigration.

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## Transport from the airport

- Various transportation options are available to connect the airport with the city. Simply follow the signage within the terminal to reach the taxi pavilion, city buses, or the HIA metro station (Red Line).
- The HIA metro station offers a fast and frequent service to and from the airport connecting it with most stadiums, accommodation hubs, along with major cultural and tourist attractions in Doha.
- For Doha Metro operating hours, please visit [www.qr.com.qa](http://www.qr.com.qa)



## Departures

For departures, please arrive at HIA no later than 3 hours before the flight's departure time. Check-in closes 60 minutes before flight take-off.

**Departure hall entry gates at HIA are as follows:**

- Qatar Airways as a First or Business Class passenger – Entry Gate 1
- Qatar Airways as an Economy Class passenger – Entry Gates 2 and 3
- Other airlines – Entry Gate 4



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## Airport Transfers

Start and end your journey at the award-winning HIA, offering a luxurious and seamless transfer experience.

### Choose your transfer option

#### Arrival by car through the Abu Samra Land Border

The Abu Samra Land Border – Qatar’s land link to Saudi Arabia – can get busy. While pre-registration isn’t mandatory, it gives access to dedicated lanes and ensures that you will spend less time in queues. Vehicle and passenger information is pre-cleared so that border staff can process them faster.



It also minimises delays from forgotten documents or missing insurance requirements.

#### Arrivals entry requirements

- Have a passport valid for at least three months from your arrival date.
- Pre-arrange an entry visa through the **Hayya Portal**. On arrival you must possess either a printed PDF document to access your Entry e-Visa or the **Hayya Mobile app (iOS/ Android/ Huawei)** It is mandatory to have one of these.
- Confirmed accommodation at a hotel or with friends & family.
- Health insurance is mandatory.

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## For travellers:

- Pre-arrange an entry visa through the **Hayya Portal**:
  - If you're a citizen of a Gulf Cooperation Council (GCC) country, you are exempt from the requirement to apply for an Entry e-Visa to enter the state of Qatar and also exempt from the visitor health insurance policy.
  - If you're a resident in one of the GCC countries, you are eligible to apply for any of the available Entry e-Visas with Electronic Travel Authorisation (A2). This streamlined process will facilitate your travel arrangements and entry into Qatar. Health insurance is mandatory for all non-resident visitors entering Qatar, including those on an Entry e-Visa, and is required for the duration of their stay.



## For vehicles:

Visitors who are driving a non-Qatari vehicle are encouraged to pre-register through the **Hayya Portal**. It is particularly useful if you are travelling with family or a large group. Visitors with a rental or corporate vehicle should check with the provider to see if pre-registration is permitted or needed.

- **Access the pre-registration service:** Visit the **Hayya pre-registration for the Abu Samra Border** or download the **Hayya Mobile app iOS/Android/ Huawei** and select “Abu Samra Border Pre-Registration” right on the home page.
- **Add trip details:** Select one-way or round-trip. After you submit this, your request will appear as pending until validated.

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- **Register your vehicle:** You'll need to enter details about your car – including make and model, owner's full name and mobile number, vehicle registration country, and country code in both Arabic and English, license plate number, type and colour.
- **Add passenger information:** Once your vehicle and trip are verified, you'll be able to add details for each passenger – passport information, personal details, and their Qatar visa status.
- Receive your entry permit with a QR Code via email for fast-track entry to Qatar.

Any further information for Abu Samra Border pre-registration for the Abu Samra border can be found on the website: <https://move.hayya.qa/faqs>

### Physical and electronic copies of documents you will need at the border:

- Valid Passport or GCC ID Card
- **Hayya Mobile app** or printed Entry e-Visa for all visitors, except GCC citizens
- Health insurance – mandatory for all visitors, except GCC citizens
- Vehicle registration card
- GCC car insurance documents
- Travel insurance – recommended



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## Stay connected with Vodafone

### Welcome to Qatar!

Stay connected from the moment you arrive with Vodafone Qatar – offering seamless mobile services at HIA, with outlets conveniently located near Gates 1, 2, and 3 in the Arrivals terminal. You can also find us at the Saudi border, both in the immigration area and at nearby petrol stations.

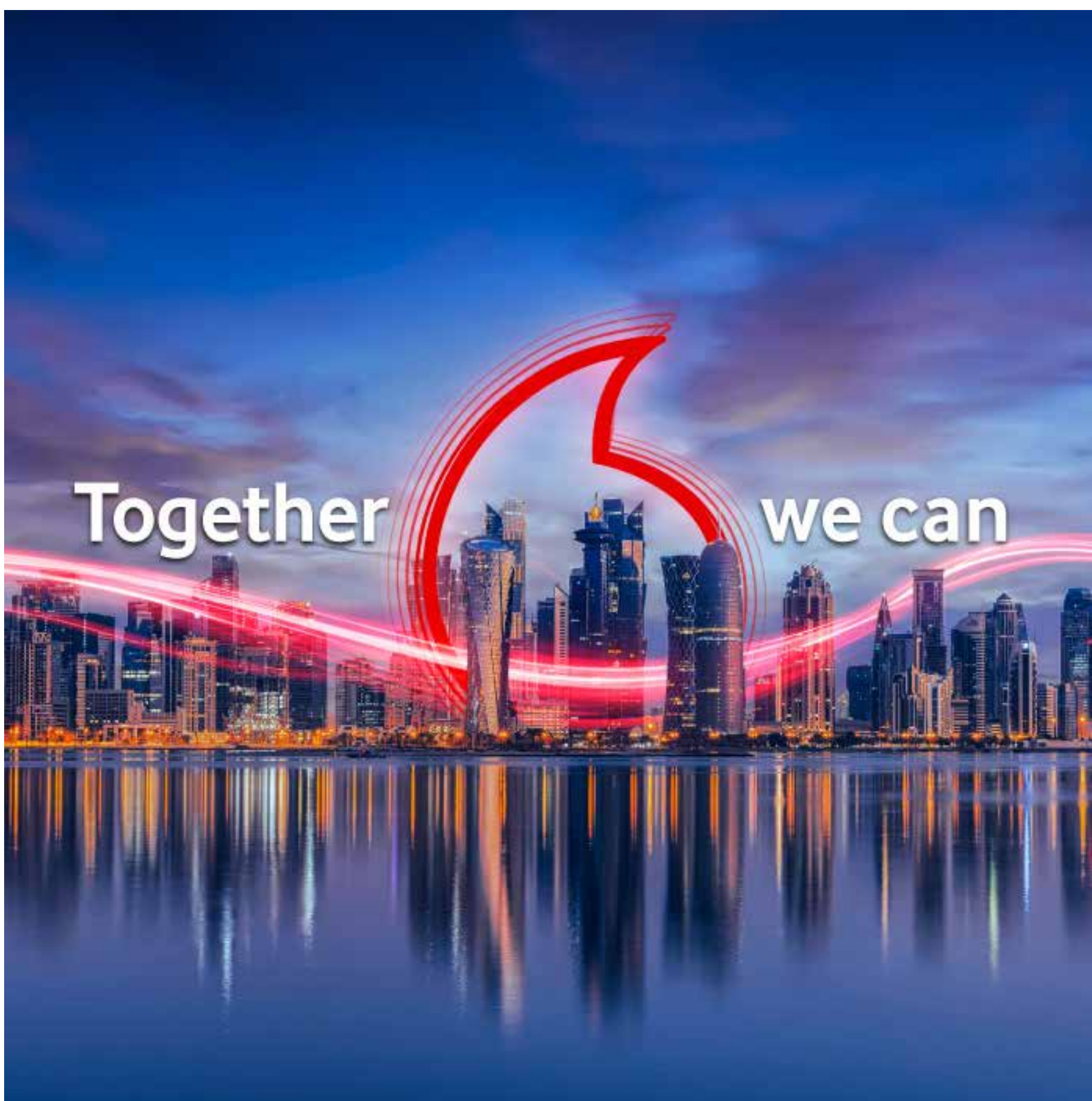
Choose from a range of Tourist Packs with generous data and call options to keep you connected throughout your stay. Prefer a quick setup? Simply grab an Instant SIM or activate an eSIM in seconds – no assistance required.

**Vodafone Qatar – Together we can**

**For assistance: Call 111**

**To check your balance: Dial \*129#**

**Learn more: <https://vodafone.qa>**



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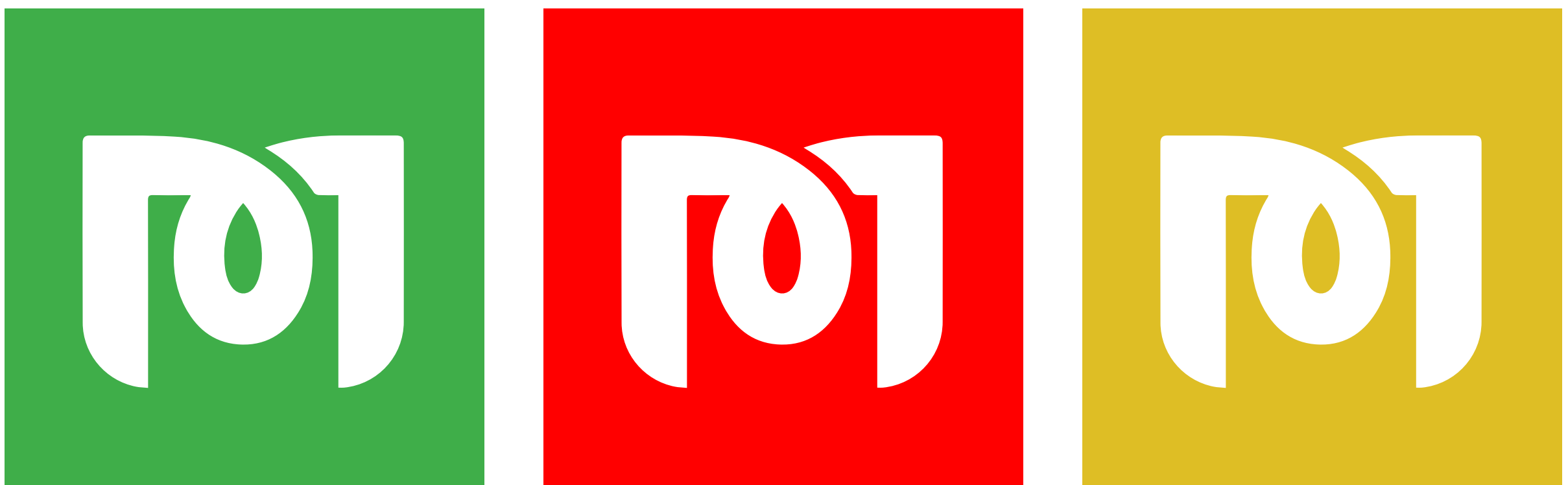
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# Moving Around Doha

## Travelling by metro and tram

**There are three metro lines and a tram in Lusail and Education City.**



**Both metro and tram operate from:**

- Saturday to Thursday: 6 AM – 12 AM
- Friday: 10 AM – 12 AM

Free ridership to align with Qatar Rail for ticket holders.

The transfer station for Red/ Green interchange is Al Bidda Metro Station. The Msheireb Metro Station connects all three metro lines (Red, Green and Gold).

### Gold Club class

In addition to the Standard and Family Class carriages, the metro also offers a Gold Club Class carriage, which can only be accessed by Gold Club card holders.

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## Getting to the metro

Choosing the metro to travel? You have access to the free Metrolink bus service to help you get within 2–5km of metro stations and useful locations. Find out more about the routes and bus frequency on the [Qatar Rail website](#).

## Luggage on public transport

Passengers are encouraged to travel as light as possible. If you are transporting large amounts of luggage, you should consider using a taxi or on-demand services as you may risk being turned away from using public buses or the metro during busy times.

## Travelling by taxi

Karwa is the official taxi service company in Qatar. You can easily spot them by their turquoise-coloured vehicles and their logo. You can book these services in advance through the [Karwa Taxi app \(iOS/ Android\)](#) or by calling **+974 800 8294 (toll free)**.



You can also hail a taxi from the roadside or pavement. Most offer credit or debit card payment facilities. Karwa also has vehicles that serve passengers with disabilities and can offer car seats for babies and small children.

## On-demand taxis

Uber is the trusted on-demand service in Qatar. Uber services are available for drop-off only. No pick-up from the stadiums.

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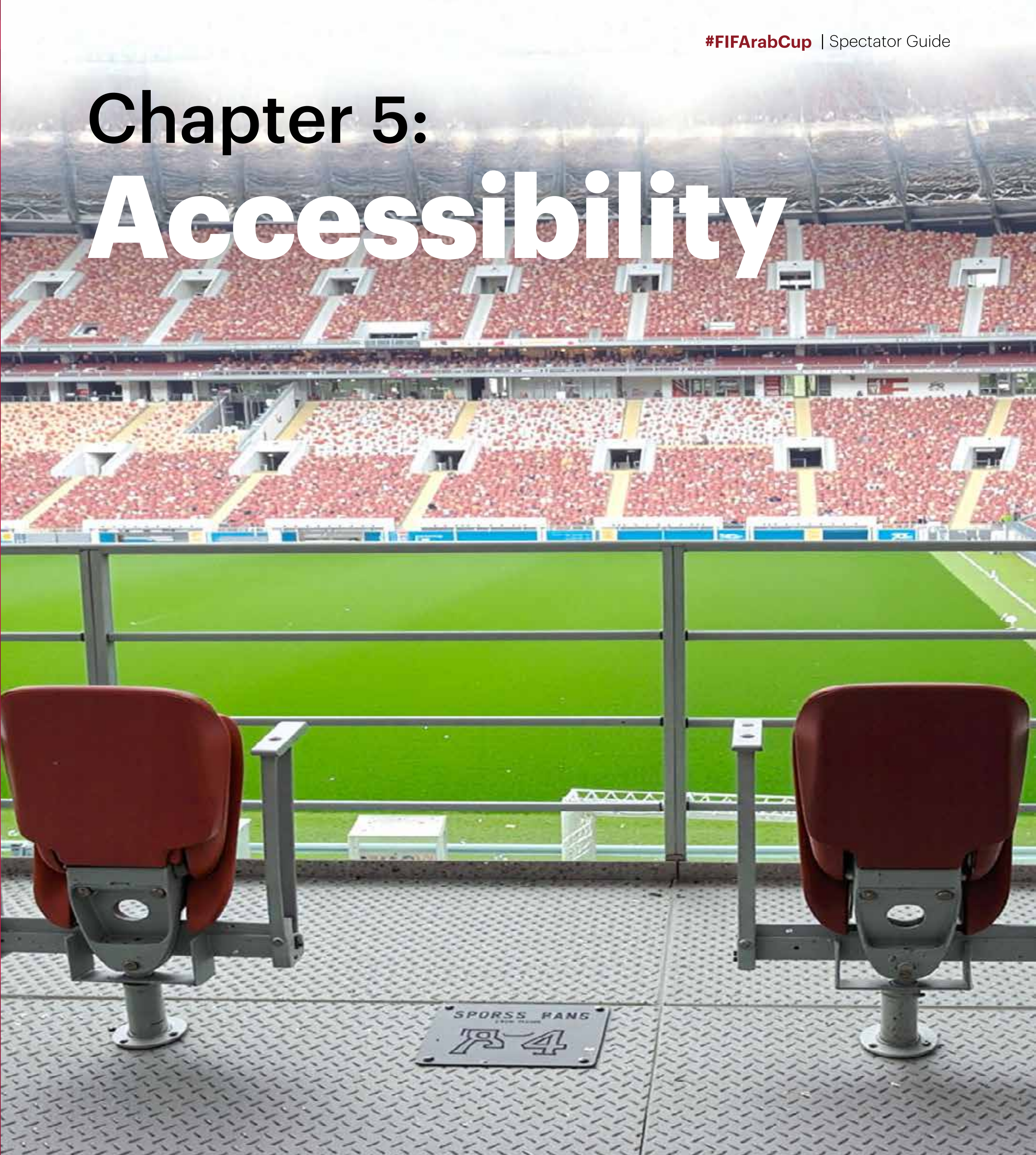
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# Chapter 5: Accessibility



# Accessibility at the stadiums

## Arriving by car

There are a limited number of accessible parking spaces located close to the stadiums, for spectators with Accessibility tickets. These ticket holders must obtain a Vehicle Access Parking Pass (VAPP) per match to use the accessible parking spaces, which are available on a first-come, first-served basis.



## Arriving by metro and metro shuttle buses

At metro stations and bus hubs, volunteers and dedicated staff will assist spectators with Accessibility tickets on their travel to stadiums and other key venues.

## Stadium entry and priority lanes

Each stadium has accessible gates, seats and helpful features for spectators with Accessibility tickets.

Similarly, all security check areas have dedicated accessible priority lanes, level access and extra width passing space for wheelchair users and spectators with limited mobility.

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## Audio-descriptive commentary

Audio-descriptive commentary services (ADC) are provided for partially sighted and blind fans, in Arabic, at all FIFA Arab Cup Qatar 2025™ stadiums. ADC allows spectators to listen to dedicated commentators, describing the game in great detail, using their own personal mobile phones and headphones. The QR code to access ADC will be provided via an app.



## Accessibility at food and beverage concessions

Food and beverage concessions located close to accessible seating areas have a low-level counter and/or a priority lane. Volunteers are available to support with access.

## Sensory rooms

For the FIFA Arab Cup Qatar 2025™, sensory rooms are located in Al Bayt Stadium, Lusail Stadium and Education City Stadium in designated skyboxes. Access is limited to the specific ticket holders of these rooms. General spectators are not permitted. This dedicated space is equipped with controlled lighting, interactive games and projections. It benefits fans with sensory sensitivities or neurodiverse conditions, including sensory processing disorders, autism, anxiety or dementia.

In the sensory room, fans can watch the matches in a quieter space that is equipped with assistive technology and managed by a staff of professional experts.

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## Mobility Assistance Points

This service is provided at all stadiums to assist Accessibility ticket holders from the security areas to their seats. Mobility Assistance Staff can provide assistance and venue-specific accessibility information, such as locations of accessible toilets, accessible gates, other accessible facilities and the ADC service.



Wheelchairs and golf carts are available at all Mobility Assistance Points so spectators with Accessibility tickets can get to their seats and to the exit gates after the final whistle.

## Accessible restrooms

Wheelchair-accessible toilets and cubicles suitable for spectators with special needs are located close to accessible seating areas. These restrooms can be accessed directly from the concourse. The space within the compartments allows wheelchair users and people with limited mobility to approach, transfer to and use sanitary facilities. These are usually accessible unisex WC or enlarged cubicles in a separate-sex washroom.

## Adult Changing Places restrooms

These toilets are for spectators with Accessibility tickets who require the help of up to two assistants. At least one Adult Changing Places restroom is provided in each stadium. Changing Places restrooms are equipped with a hoist, basin, WC, adult-sized changing bench and a shower. Please request access from the Information Points located on the stadium's concourses.

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# Accessibility in Qatar

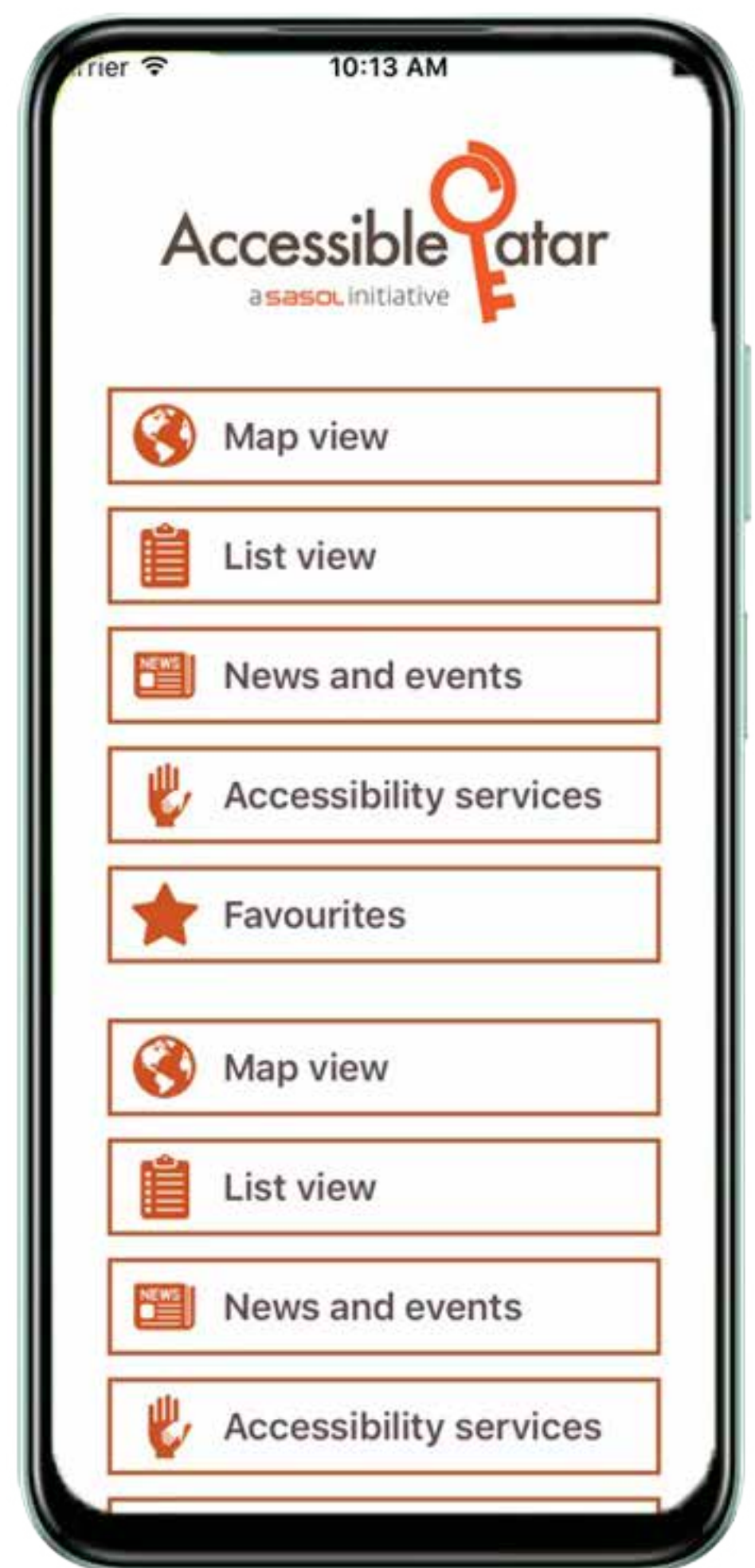
The FIFA Arab Cup Qatar 2025™ is an inclusive tournament, and we want all fans to be able to explore and enjoy Qatar without limits.

The **Accessible Qatar smartphone app** is a great resource for information about accessibility and facilities at different public and tourist venues across the country.

Ooredoo Qatar has partnered with **Wheel the World** to offer accessible tourist experiences to differently abled visitors.

In case of emergency, the following specialised services are accessible for the deaf:  
**Call 992** using the 3G camera on your computer or mobile phone.

Send an **SMS to 992** clearly stating your problem and what service you need (ambulance, fire rescue, police), as well as your name, address and other relevant details.



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## Arriving in Qatar

The majority of the international visitors will be arriving through HIA, which has excellent accessibility facilities. Further details are available at <https://dohahamadairport.com>

## Transport

Check out the [Accessible Qatar](#) and [Wheel the World](#) resources to view different accommodation options for different types of disability.

## Taxi

Karwa has provided a new fleet of wheelchair accessible taxis to expand the volume and availability of travel options for Accessibility ticket holders. These taxis have a dedicated drop-off point close to stadium entrances. To book, scan the QR codes or **call +974 800 8294 (toll-free)**.



## Metro

There are 37 stations on the Doha Metro and all stations are fully wheelchair accessible, providing barrier-free entry to all fans. Qatar Rail's accessibility features include:

- Level access boarding
- Dedicated seating for people with limited mobility
- Spaces for wheelchair users
- Family areas
- Tactile paving inside the stations for visually impaired people
- Guide dog allowances



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## Bus

Mowasalat has introduced a fleet of low-floor buses, ramped access for wheelchair users and one wheelchair space per bus. Accessibility at bus stops has also been improved to aid the boarding process. Dedicated Stadium Express Buses and shuttle buses with accessibility features will operate on matchdays. Please inform a member of staff what your requirements are at the tournament bus hubs.



	Karwa Taxi	Metro/ Qatar Rail	Mowasalat public buses	Accessible Qatar	Wheel the World
iOS					
Android					
Website					



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# Chapter 6: **Discover Qatar**



# Qatar Airways Holidays: Packages to Visit Doha

Save up to 40% on your next holiday to Qatar with great value on Qatar Airways Holidays Flight + Hotel packages. Choose from luxury beach resorts and buzzing city hotels, combined with flights on the World's Best Airline. Qatar Airways Privilege Club members earn Avios and Qpoints on the flights, plus on the total package value.

## Explore offers



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## Signature Collection

Get exceptional value when you book flights and selected resorts in Doha with Qatar Airways Holidays, from private return airport transfers and free meal upgrades to room upgrades and kids stay free. Qatar Airways Privilege Club members get added exclusive perks.

### Explore offers



## Qatar Tennis packages

Catch all the excitement of the much-anticipated Qatar TotalEnergies Open 2026, 8–14 February, and the Qatar ExxonMobil Open 2026, 16–21 February. Book packages include flights, hotel and match tickets.

### Explore offers



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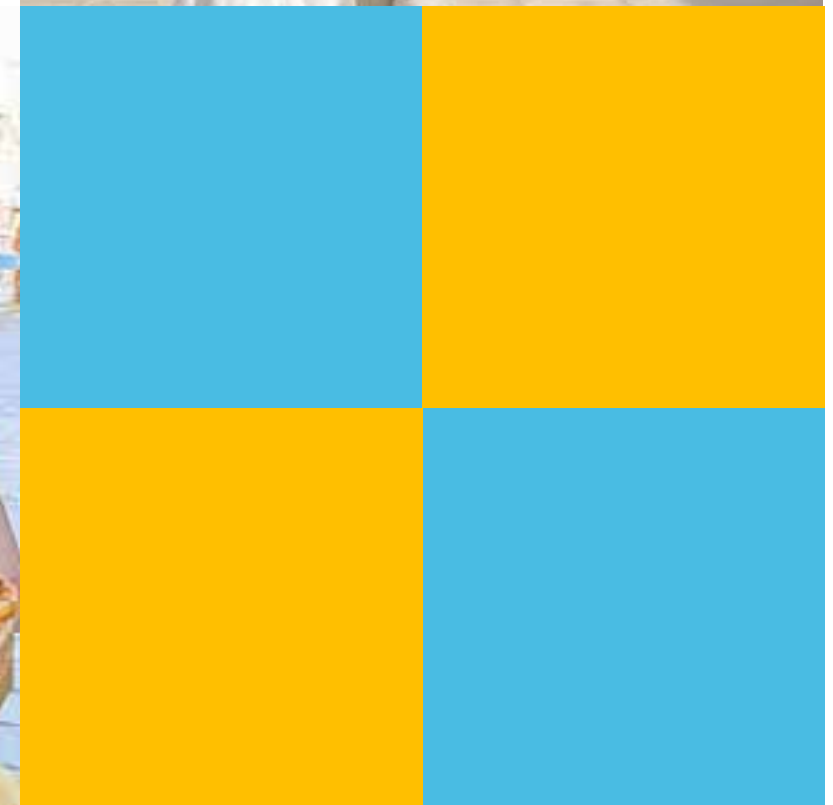


# Discover Qatar

## Discover Doha City Tour

Experience the charm of Doha with a city tour that shows you the main city highlights, from Souq Waqif and the Museum of Islamic Art to Katara Cultural Village and The Pearl.

**Book now**



## Discover the Desert and Inland Sea – Private Tour

Venture into the desert with expert drivers and witness Qatar’s breath-taking dunes and the UNESCO-recognised Inland Sea where the sand meets the azure waters.

**Book now**



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## Discover Dinner in the Desert – Private Tour

Embark on a guided desert journey that ends with a traditional Arabian feast under the stars, showcasing authentic Bedouin heritage and cuisine.



**Book now**



## Discover Doha by Air

Take off on a scenic Cessna 208 Caravan flight and admire Doha’s vibrant skyline from above – a unique way to see Qatar’s capital.



**Book now**



## Doha Beach Club

Escape the city and unwind by the sea at Doha Beach Club, featuring street food delights, an exclusive ladies-only area, sports courts, family zones and so much more.



**Book your Day Pass**



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# Entertainment Destinations

Want to make the most of your time in Qatar? You'll be spoiled for choice with a huge range of attractions and events for you to enjoy. Soak up Qatar's rich culture, excite your taste buds, catch a live performance and much more.

## 1. Welcome to Qatar

Welcome to Qatar — where the desert meets the sea, and modern innovation blends seamlessly with Arabian heritage. During the FIFA Arab Cup Qatar 2025™, visitors can experience world-class football alongside culture, luxury, and adventure.

## 2. Visa and entry requirements (via the Hayya Portal)

All international fans can enter Qatar using the **Hayya Portal**.

### Key Points:

- Apply for your visa at <https://www.hayya.qa>.
- The **Hayya Mobile app (iOS/Android/ Huawei)** is your digital guide: entry permit, stadium info, maps, and local services. The app also includes consular contact info and emergency assistances.
- GCC residents and many other nationalities can apply for an Entry e-Visa.
- Ensure your passport is valid for at least 6 months from your arrival date.

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### 3. Explore Qatar

#### Entertainment destinations, attractions and experiences

Qatar offers a diverse range of attractions – from world – class museums and shopping malls to serene beaches, desert adventures, and cultural villages. Whether you prefer outdoor exploration or cool, air–conditioned indoor experiences, there’s something for everyone.

### 4. Top landmarks and must–see attractions

#### Doha City and cultural highlights

- **Souq Waqif:** A traditional marketplace offering spices, perfumes, textiles, and authentic Qatari food.
- **Museum of Islamic Art:** An architectural masterpiece housing global Islamic art treasures.
- **National Museum of Qatar:** Discover Qatar’s journey through immersive exhibits and design inspired by desert rose crystals.
- **Katara Cultural Village:** Art galleries, concerts, beachside dining, and cultural exhibitions.
- **Msheireb Downtown Doha:** A smart and sustainable district featuring museums, cafés, and local boutiques.
- **Doha Corniche:** A 7km scenic waterfront promenade with views of the skyline and traditional dhow boats.
- **Lusail Boulevard:** A vibrant district for shopping, dining, and entertainment – ideal for evening walks.

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## 5. Coastal and leisure attractions

- **The Pearl – Qatar:** A luxurious island development with marinas, cafés, and Mediterranean–style promenades.
- **Qetaifan Island North:** Qatar’s newest entertainment island, featuring a waterpark and family zones.
- **West Bay Beach:** A family–friendly public beach located in the heart of Doha.
- **Banana Island Resort Doha by Anantara:** A luxury island escape just 20 minutes by ferry from Doha Corniche.

## 6. Heritage and nature experiences

- **Al Zubarah Fort (UNESCO World Heritage Site):** A restored 18th–century fort showcasing Qatar’s history.
- **Inland Sea (Khor Al Adaid):** A stunning natural wonder where the desert dunes meet the sea.
- **Al Wakrah Souq and Beach:** A traditional style souq beside a charming coastline.
- **Zekreet Desert and Film City:** Explore otherworldly rock formations and film sets near Dukhan.

## 7. Indoor and air–conditioned experiences (perfect for warm days)

- **Villaggio Mall:** Venetian–themed shopping mall with gondola rides and an indoor theme park.
- **Doha Festival City:** One of the largest malls in the region, featuring Angry Birds World, Snow Dunes, and the Virtuocity gaming arena.
- **Mall of Qatar:** Over 500 stores, KidZania Doha, and the Oasis Stage for live performances.

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- **Place Vendôme:** A Paris-inspired shopping and dining destination with dancing fountains.
- **Qatar National Library:** A spectacular architectural space combining reading areas, exhibitions, and cafés.
- **3-2-1 Qatar Olympic and Sports Museum:** Interactive exhibits celebrating global and Qatari sports heritage.
- **Lusail Winter Wonderland (seasonal):** Family rides and entertainment, located at Al Maha Island.

## 8. Arts, culture and events

- **Mathaf:** Arab Museum of Modern Art – showcasing Arab artists and regional creativity.
- **Fire Station Artist in Residence:** Contemporary art exhibitions and studios in a renovated fire station.
- **Qatar Creates:** The country's annual platform celebrating art, fashion, and design.
- **Qatar Philharmonic Orchestra:** Regular classical performances at the Katara Opera House.

For a full list of events and activities during your stay, visit:

**Qatar Calendar** - your guide to concerts, exhibitions, festivals, and cultural happenings across the country.

**VISIT Qatar** - your guide to attractions and landmarks.

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## 9. Weather & Safety Tips

- **Weather:** November – December offers mild temperatures (25–35°C).
- **Hydration:** Always carry water; stay hydrated outdoors.
- **Sun protection:** Use sunscreen and hats during the day.
- **Respect local regulations:** Qatar is one of the safest countries globally; follow local laws and event guidelines.

## 10. Stay Connected

- Qatar Tourism: [www.visitqatar.com](http://www.visitqatar.com)
- Events and calendar: [www.qatarcalendar.com](http://www.qatarcalendar.com)
- Social media: @VisitQatar @Qatarcalendar on all platforms

For the ultimate fan experience and to find out what events and attractions should be on your list, go to [VisitQatar.com](http://VisitQatar.com)



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# Chapter 7: Key contacts and information



Here, you will find a list of important phone numbers in Qatar and essential information about different services you may need whether you're a resident here or visiting from another country.

## Fan Support Helpline

Fans have access to a free-to-call multilingual fan support helpline that is operational 24 hours a day.

### Helpline numbers:

1. Qatar: **2022**
2. International: **+974 4441 2022**

### Emergency contact

Fans can get in touch with the Consular Sections of their respective Embassies in Qatar, in case of an emergency or when dealing with local authorities.

Emergency contact details for the Consular Sections of Embassies in Qatar are available on the **Hayya Mobile app**.

We also recommend that all visitors should register their visit to Qatar with their relevant embassy.

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## International Consular Services Centre

The International Consular Services Centre, located at Doha Exhibition and Convention Centre, will include Embassy representation from the countries of the qualified nations as well as the countries with the highest ticket sales per nationality. This centre provides fans with direct access to their embassy for consular services and general assistance.

## Media City Qatar

### A Catalyst for Next Generation Media

Located in the heart of Doha, Media City Qatar is a hub for innovation, storytelling, and digital media, a place 'Where Next is Made'. It is home to more than 300 licensed companies, including 60% startups and top global media leaders such as CNN, Dow Jones, Euronews and dpa bringing together creativity and technology within one ecosystem.

Media City Qatar offers 100% foreign ownership, support with licenses and permits, state-of-the-art facilities, and tax incentives, empowering media companies to grow and collaborate in Qatar and beyond.

## Banks

You can withdraw money from ATMs available in banks, hotels, malls and different convenience stores 24/ 7 across the country. You'll find that many international banks have branches in Qatar. Banks usually operate from 7:30 AM to midday, while some may be open till later in the day

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## Phone Numbers

If you're calling from a non-Qatari SIM card, you need to dial the country code (**+974**) before any 5 – 8 digit phone numbers.

## Emergency and Trauma Centres

- Emergency Services: **999**
- Hamad General Hospital: **4439 5777**
- Al Wakra Hospital (Adults): **4011 4314**
- Children's Hospital: **4011 4636/ 4011 4637/ 4011 4638**
- Women's Hospital: **4439 3296**
- Heart Hospital: **4439 5474/ 4439 5475**
- Hamad Medical Corporation 24-Hour Hotline: **4439 6066**
- Qatar Poison Centre: **4003 1111**
- Information or Medical Assistance for COVID-19: **16000** (OPTION 1)
- Mental Health and Wellbeing Hotline: **16000** (OPTION 4)
- Weyak (Mental Health Association) Consulting Line: **0800 9395**

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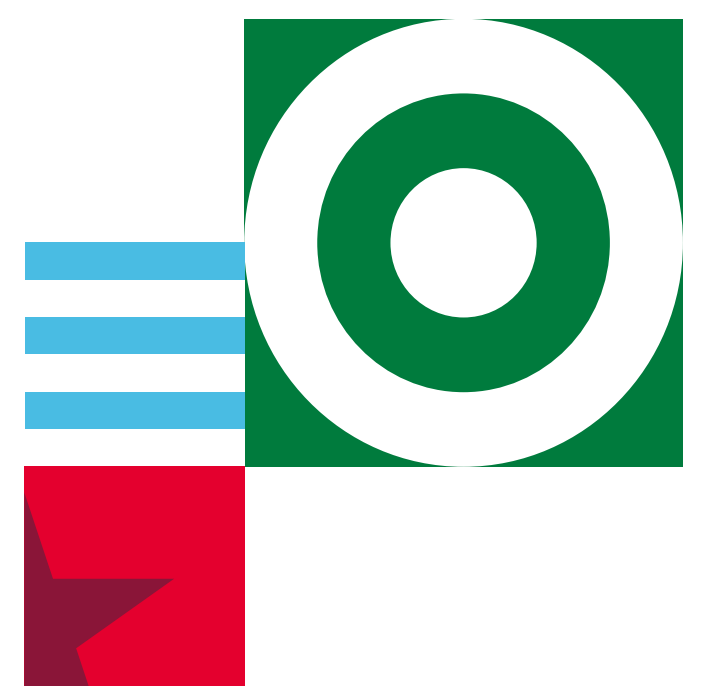


## Roadside Assistance

- AA Roadside Assistance: **3003 1241**
- Qatar Towing Service: **6602 6862/ 5088 4428**

## General

- Qatar Tourism Hotline: **106**
- Kahramaa (Electricity and Water): **991**
- Traffic & Patrol Police Department: **4489 0666/ 234 4444**
- Consumer Protection: **800 5000**
- Reporting Environmental Violations: **998**
- Reporting Cybercrimes: **6681 5757**
- Reporting Food Safety Violations: **184**
- Qatar Post: **140**
- Internet Services: **111**
- Local Telephone Directory: **180**
- International Call Enquires: **150**
- Qatar News Agency: **4445 0205**
- Q-Post (General Postal Corporation): **4446 4444**
- HIA: **4465 6666**
- Weather Forecast: **4465 6590**



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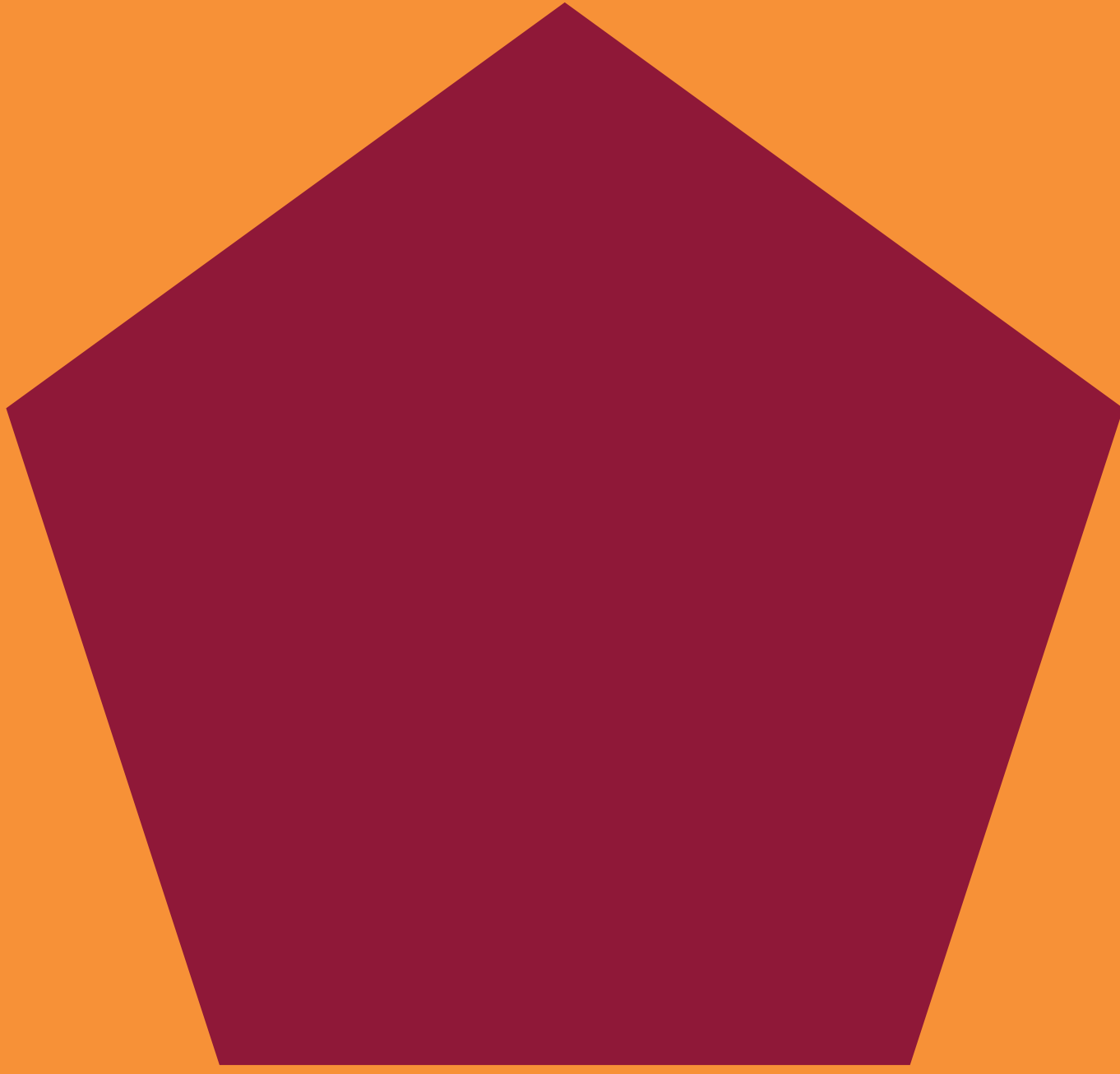
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